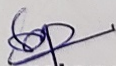


OFFICE OF THE  
SAMBALPURI BASTRALAYA HANDLOOM CO-OPERATIVE SOCIETY LTD, BARGARH.  
ORDER NO. 1398 /Dt. 3.8.2022

**QUOTATION CALL NOTICE FOR GROUP HEALTH INSURANCE  
AND ACCIDENTAL DEATH INSURANCE BENEFIT OF EMPLOYEES OF THE SOCIETY**

The management of the Sambalpuri Bastralaya Handloom Co-operative Society Ltd, At/P.O/Dist-Bargarh, Pin-768028 invited sealed quotations from reputed Insurance Companies to quote their rate for one year (1) for covering 217 nos. regular & casual employees of the society with spouse under Group Health Insurance Scheme as sum of Rs.2.00 lakh per employee and (2) for covering each employee of the society under Accidental Death Policy of Rs.5.00 lakh. Their quotations should reach to this office latest by dt.17.08.2022 at 2.00 P.M. which shall be opened on the same day at 3.00 P.M. in presence of the bidders or their authorized representatives for negotiation and finalization. The company who have tie up with the reputed hospitals of Odisha including some hospitals of Bargarh, Sambalpur Districts i.e. Vikash Multi Specialty Hospital, Sai Multi Specialty Hospital of Bargarh, Gupta Nursing Home Burla, Sanjibani, Aruna Sakti of Sambalpur can be given preference for selection of their proposal. The details terms and conditions, claim dump, list of insurer etc. can be downloaded from our web site [www.sambalpuribastralaya.com](http://www.sambalpuribastralaya.com).

The undersigned reserves the right to accept or reject any or all quotation/quotations without assigning any reason thereof.

  
**Secretary**

Sambalpuri Bastralaya  
Handloom Co-operative Society Ltd, Bargarh.

2022/8/4 18:21

GROUP_N/Product	POLICYNUM	Policy_Expiry	Agent_cod	Patient_name	EMPLOYEE_MEMBER_ID	INSURED_CODE	DATE_OF_BIRTH	AGE	Gender	RELATION	BALANCE_	INCIDENT_CLAIM_ID	P400_CLAIM	HOSPITAL_N/Product	NET_AMOUNT_PAID_
SAMBALPUGHI	H0744637	20-Aug-22	85000192	AKSHYA KUMAR TRIPATHY	25	H0744637- BARGARH (	30-Jul-65	56	MALE	SPOUSE	200000	2.02E+12 20211221C	50M40300	VIKASH MULI	65976
SAMBALPUGHI	H0744637	20-Aug-22	85000192	ARUNA DASH	62	H0744637- AT/PO- BAI	10-Apr-74	47	FEMALE	SPOUSE	200000	2.02E+12 20220530C	50O13743	SHREE JAGAN	38888
SAMBALPUGHI	H0744637	20-Aug-22	85000192	GOPAL KUMBHAR	73	H0744637- KHORDHA	27-Feb-62	59	MALE	SELF	200000	2.02E+12 20220602C	50O17811	L V PRASAD E	55717
SAMBALPUGHI	H0744637	20-Aug-22	85000192	JAYASEN MAHAKUR	90	H0744637- BARGARH	01-Jul-65	56	MALE	SELF	200000	2.02E+12 20210920C	50K49165	Kishori Nursir	32495
SAMBALPUGHI	H0744637	20-Aug-22	85000192	KAMALA SAHU	27	H0744637- BARGARH	20-Jun-83	38	FEMALE	SPOUSE	200000	2.02E+12 20220418C	50N35818	Kishori Nursir	25605
SAMBALPUGHI	H0744637	20-Aug-22	85000192	MENAKA DUTTA	2	H0744637- CUTTACK	07-Jun-81	40	FEMALE	SPOUSE	200000	2.02E+12 20211211C	50M32623	SHANTI MEM	60000
SAMBALPUGHI	H0744637	20-Aug-22	85000192	SOUDAMINI BARIK	191	H0744637- BARGARH (	28-Mar-72	49	FEMALE	SPOUSE	200000	2.02E+12 20220620C	50O49110	Aruna Shakti	55000
SAMBALPUGHI	H0744637	20-Aug-22	85000192	USHA MAHAPATRA	11	H0744637- KHORDHA	18-Feb-74	47	FEMALE	SPOUSE	200000	2.02E+12 20220216C	50M87514	Care Hospital	59788

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# SAMBALPURI BASTRALAYA HANDLOOM CO-OP SOCIETY LTD., BARGARH

## Bio-Data of Employees for Group Health Insurance for 2022-23

Sl No.	Name & Designation	Designation	Date of Birth	Wife/Husband Name	
				Name	Date of Birth
1	Ajaya Kumar Dutta	Salesman	10/05/1973	Menaka Dutta	07/06/1981
2	Akshya Kumar Meher	Salesman	08/04/1975	Baruni Meher	02/05/1982
3	Aliala Kumar Bhoi	Store Keeper	07/12/1963	Tilottama Bhoi	10/06/1973
4	Amulya Sahu	Attender	05/05/1969	Saraswati Sahu	12/07/1982
5	Ananda Kumar Hati	Salesman	05/07/1969	Damayanti Hati	08/12/1976
6	Ananta Kumar Behura	Branch Incharge	29/05/1967	Gitanjali Behura	10/03/1975
7	Ananta Ram Pattnaik	Manufacturer	15/05/1966	Parameswari Pattnaik	13/09/1979
8	Anup Kumar Pattnaik	Attender	09/06/1967	Bishnupriya Mahanty	18/04/1982
9	Anupama Biswal	Attender	19/01/1971	Basanta Kumar Jena	18/05/1966
10	Ashok Kumar Mahapatra	Driver	17/05/1967	Usha Mahapatra	18/02/1974
11	Ashok Kumar Sahu	Store Assistant	29/05/1964	Soudamini Sahu	17/03/1970
12	Ashuotsh Nayak	Salesman	01/07/1966	Sarojini Nayak	02/01/1977
13	Asibabhanjan Das	Salesman	27/05/1970	Banyarani Mohanty	13/03/1971
14	Aswini Kumar Kar	Jr.Accounts Assistant	29/06/1967	Kalyani Kar	01/01/1971
15	Aswini Kumar Satapathy	Jr. Account Assistant	18/04/1963	Bishnupriya Satapathy	05/03/1967
16	Aswini Meher	Manufacturer	23/05/1966	Kanaka Meher	17/07/1975
17	Baishnab Kalo	Driver	14/05/1967	Kumldini Kalo	01/01/1962
18	Balaram Panda	Salesman	20/08/1962	Arunarani Rath	11/04/1968
19	Balistha Sahu	Driver	01/06/1963	Saraswati Sahu	03/12/1976
20	Basudev Khamari	Jr. Branch Manager	04/10/1964	Rina Khamari	18/05/1975
21	Basudev Sahu	Salesman	29/06/1966	Anjai Sahu	12/09/1973
22	Benudhar Dash	Manufacturer	13/07/1963	Roopakanti Dash	01/06/1969
23	Bhagabana Sahu	Attender	16/04/1964	Pushpanjali Sahu	20/12/1971
24	Bhagabati Satpathi	Manufacturer	20/05/1974	Akshya Kumar Tripathy	30/07/1965
25	Bhagbat Kanda	Attender	12/07/1972	Ullasa Bhoi	02/01/1980
26	Bharat Sahu	Jr.Accounts Assistant	04/09/1969	Kamala Sahu	20/06/1983
27	Bhubana Bishi	Attender	23/06/1967	Chhuanini Bishi	26/03/1972
28	Bhubanananda Jena	Salesman	10/04/1968	Bimala Jena	10/05/1983
29	Bhupatibhusan Panda	Salesman	28/04/1970	Geeta Panda	11/05/1975
30	Bibekananda Meher	Manufacturer	03/07/1969	Pankajini Meher	15/08/1978
31	Bibhuprasad Mohanty	Salesman	07/03/1966	Smitarani Mohanty	01/01/1972
32	Bibhutibhusan Mishra	Attender	09/01/1972	-	-
33	Bijay Ku. Saraf	Salesman	24/06/1968	Gitanjali Prusti	05/06/1977
34	Bijaya Kumar Behera	Salesman	07/06/1967	Namita Behera	07/10/1977
35	Bijaya Kumar Seth	Attender	20/09/1966	Asarpi Seth	08/03/1972
36	Binod Bihari Satapathy	Salesgirl	21/03/1967	Ranju Satapathy	01/01/1967
37	Birat Naik	Attender	01/04/1973	Renu Naik	06/02/1981
38	Biswajit Sahoo	Jr. Account Assistant	27/01/1968	Swarnalata Sahoo	01/06/1968
39	Biswanath Padhan	Jr. Assistant	05/05/1966	Anita Padhan	18/04/1981
40	Brajabihari Sahoo	Salesman	27/03/1974	Urmila Behera	24/07/1976
41	Brajasundar Lenka	Salesman	15/07/1963	Rashmi Prava Lenka	04/04/1966
42	Brundaban Sandha	Attender	04/05/1964	Prabhati Sandha	07/03/1971
43	Chandrabhanu Meher	Manufacturer	10/07/1974	Chaitrabati Meher	06/05/1978
44	Chhuta Mugri	Attender	02/01/1963	Kia Mugri	05/02/1972
45	Chittaranjan Dash	Jr.Accounts Assistant	20/05/1966	Sanjukta Dash	25/05/1973
46	Damabarudhar Biswal	Salesman	04/08/1965	Niharika Biswal	19/07/1973
47	Dayasagar Bhoi	Jr. Assistant	24/04/1964	Surasmita Bhoi	07/12/1981
48	Deba Bagarti	Attender	15/02/1964	Chautura Bagarti	27/05/1970
49	Deba Nag	Attender	07/07/1969	Jayanti Nag	04/03/1988
50	Debananda Salma	Attender	27/06/1964	Sairendri Salma	05/06/1974
51	Debaraj Meher	Manufacturer	03/09/1968	Banita Meher	11/06/1972
52	Debendra Bhoi	Salesman	06/04/1966	Sunashri Bhoi	01/02/1975
53	Dharma Niranjan Pattanaik	Attender	01/06/1972	Jangyanseni Pattnaik	21/06/1986
54	Dhyanchand Panda	Salesman	26/05/1969	Suprabha Mishra	18/06/1981
55	Dilip Kumar Satpathy	Jr. Account Assistant	07/06/1970	Sabita Dash	19/07/1976
56	Dillip Kumar Jena	Salesman	19/06/1964	Salila Jena	03/06/1971
57	Dillip Kumar Padhan	Attender	18/10/1971	Namita Pradhan	25/02/1980
58	Durga Prasad Dash	Salesman	25/07/1967	Aruna Dash	10/04/1974

59	Duryodhan Meher	Jr.Accounts Assistant	03/06/1964	Laxmi Meher	06/06/1974
60	Dutia Meher	Manufacturer	20/05/1973	Jashobanti Meher	24/06/1976
61	Gadadhar Dash	Salesman	06/07/1972	Kalpana Dash	20/06/1979
62	Ganeshwar Bhoi	Manufacturer	23/04/1964	Gandharbi Bhoi	17/07/1968
63	Ghanshyam Meher	Branch Incharge	02/07/1969	Soudamini Meher	07/06/1978
64	Giridhari Mahapatra	Jr. Account Assistant	24/06/1963	Ilabati Mahapatra	05/07/1973
65	Girish Chandra Swain	Salesman	03/04/1968	Manjubala Bhuyan	11/06/1967
66	Golabandan Pradhan	Manufacturer	03/04/1969	Kumudini Pradhan	28/07/1977
67	Gopabandhu Dash	Salesman	10/11/1964	Sasmita Dash	11/07/1976
68	Gopal Debata	Salesman	25/05/1965	Kamini Debata	02/10/1968
69	Gopinath Jena	Salesman	14/02/1972	Gouri Jena	14/02/1987
70	Gunanidhi Meher	Manufacturer	21/01/1973	Jharana Meher	01/01/1979
71	Hara Meher	Manufacturer	06/06/1967	Labanyabati Meher	21/03/1977
72	Harihar Barik	Salesman	07/02/1968	Ritarani Barik	07/05/1977
73	Harihar Meher	Manufacturer	10/05/1972	Sandhya Meher	07/09/1979
74	Harshabardhan Choudhury	Salesman	25/07/1966	Suchitra Majumder	15/10/1966
75	Hemanta Kumar Mishra	Assistant Accounts Officer	01/07/1965	Pankajini Mishra	04/07/1968
76	Himanshu Sekhar Biswal	Salesman	05/06/1966	Nirjharini Biswal	12/04/1973
77	Jagadish Luha	Manufacturer	26/06/1964	Bilasini Kalet	03/11/1971
78	Jagannath Nayak	Salesman	03/05/1977	Jayashree Lenka	07/05/1985
79	Jagatram Tandi	Salesman	09/04/1975	Lubdhabati Tandi	17/05/1983
80	Janamani Meher	Manufacturer	28/05/1971	Soudamini Meher	05/07/1976
81	Jawaharlal Behera	Jr. Branch Manager	04/07/1968	Basanti Behera	30/05/1972
82	Jayakishor Meher	Manufacturer	17/04/1980	Menaka Meher	06/09/1983
83	Jayasen Mahakur	Manufacturer	01/07/1965	-	-
84	Jayashree Sarangi	Salesgirl	27/05/1973	Shree Kumar Panda	09/02/1974
85	Jhasketan Mahapatra	Salesman	13/02/1967	Sangeeta Mahapatra	20/01/1968
86	Jiban Barik	Attender	07/01/1965	Radha Barik	06/07/1972
87	Jibardhan Meher	Manufacturer	14/09/1974	Hemaprabha Meher	24/11/1978
88	Jogeswar Bhoi	Jr. Assistant	19/6/1974	Haripriya Bhoi	5/5/1981
89	Jubaraj Meher	Manufacturer	29/12/1971	Mithila Meher	06/05/1973
90	Jugal Kishor Pradhan	Jr. Assistant	25/06/1968	Pankajini Pradhan	04/07/1974
91	Jyotiranan Mohapatra	Attender	05/02/1970	Sangita Biswal	25/05/1974
92	Kallola Kumar Routray	Attender	26/06/1975	Anuradha Routray	03/05/1977
93	Kamal Lochan Naik	Jr.Assistant	05/06/1966	Kalpana Naik	08/06/1978
94	Keshab Chandra Meher	Manufacturer	13/06/1973	Rita Meher	15/06/1978
95	Kesi Sahoo	Salesgirl	13/06/1964	Niranjana Sahoo	28/02/1952
96	Ketan Bagar	Sr.Assistant	3/6/1966	Haripriya Bagar	5/11/1978
97	Khetramohan Dash	Attender	11/04/1969	Minati Dash	25/06/1976
98	Khirod Rout	Salesgirl	07/04/1966	Gagan Bihari Routray	19/04/1969
99	Kishor Meher	Attender	22/09/1969	Lakshmi Meher	01/05/1966
100	Krishna Chandra Acharya	Manufacturer	17/02/1967	Jyotsna Acharya	23/06/1972
101	Krishna Chandra Swain	Salesman	26/03/1963	Madhumita Swain	08/02/1976
102	Krushna Chandra Pradhan	Salesman	20/04/1964	Laxmi Pradhan	15/04/1970
103	Kshireswar Sahu	Salesman	01/05/1968	Santilata Sahu	27/10/1973
104	Lal Mrutunjay Singh	Salesman	04/08/1967	Kalpana Singh	08/03/1970
105	Lalit Mohan Meher	Salesman	02/07/1973	Sasmita Meher	18/07/1982
106	Laxminarayan Dash	Manufacturer	14/11/1964	Jaimini Dash	10/10/1967
107	Mahadeb Dip	Attender	28/05/1971	Mohini Dip	15/06/1976
108	Maharagu Sahu	Attender	07/01/1967	Kanchana Sahu	08/06/1972
109	Mamata Chand	Salesgirl	07/06/1969	Bata Krushna Barik	01/01/1965
110	Manabhanjan Tandi	Salesman	23/09/1970	Laxmi Tandi	10/06/1976
111	Manoj Kumar Debata	Manufacturer	20/04/1973	Babita Debata	16/05/1980
112	Manoranjan Nayak	Salesman	15/12/1969	Bharati Nayak	28/06/1973
113	Muralidhar Meher	Manufacturer	04/05/1969	Jamuna Meher	04/06/1979
114	Naba Kishor Tarai	Attender	08/06/1963	-	-
115	Nala Rana	Manufacturer	20/06/1964	Padmasini Rana	15/07/1975
116	Narayan Acharya	Jr. Account Assistant	28/5/1963	Sidhanjali Acharya	13/8/1970
117	Narayan Dash	Br. Manager	18/06/1963	Sukesini Dash	22/05/1971
118	Narayan Mishra	Salesman	17/01/1975	Kabita Mishra	01/07/1977
119	Nikunja Bihari Swain	Attender	02/02/1963	Malati Swain	06/06/1969
120	Nimai Charan Bhoi	Manufacturer	20/11/1973	Manjulata Bhoi	10/05/1985
121	Pabitra Kumar Nayak	Salesman	15/02/1969	Banita Nayak	12/05/1980

122	Pankaja Kumar Dash	Manufacturer	04/05/1965	Gayatri Dash	12/09/1973
123	Parameswar Sahu	Manufacturer	17/05/1973	Bedamati Sahu	08/06/1978
124	Pari Chhatar	Attender	19/07/1963	-	-
125	Patitapabana Behera	Manufacturer	15/04/1975	Jhunulata Behera	13/04/1986
126	Pitabasa Meher	Attender	10/06/1970	Pratima Meher	20/06/1979
127	Prabhas Ranjan Mahala	Jr.Accounts Assistant	12/11/1965	Prabhabati Mahala	24.05-1971
128	Prabin Kumar Pattanaik	Salesman	05/05/1976	Arati Pattanaik	30/06/1984
129	Pradeep Kumar Mishra	Salesman	01/05/1966	Ranjita Mishra	02/08/1970
130	Pradipta Kumar Rout	Saleman	17/03/1966	Anupama Rout	18/07/1978
131	Prahallad Sahu	Salesman	28/04/1969	Suniti Sahu	10/06/1981
132	Prakash Chand Padhi	Attender	27/05/1972	Minati Satpathy	02/01/1983
133	Prakash Sahu	Attender	05/05/1963	Tarash Sahu	05/12/1969
134	Pramod Kumar Acharya	Salesman	09/02/1967	Gitanjali Acharya	05/12/1973
135	Prasanna Kumari Khuntia	Salesgirl	13/07/1970	-	-
136	Prasanta Kumar Parija	Salesman	17/07/1971	Diptirekha Mohanty	06/10/1976
137	Prasanta Kumar Rajguru	Attender	26/04/1974	Kalpna Rajguru	10/12/1977
138	Purna Chandra Meher	Salesman	20/06/1971	Damayanti Meher	07/11/1971
139	Purna Chandra Mishra	Manufacturer	03/07/1967	Manjulata Mishra	06/06/1970
140	Puspita Manjari Dutta	Salesgirl	03/03/1970	-	-
141	Pyarilal Barik	Attender	12/08/1978	Premashila Barik	25/09/1984
142	Rabindra Kumar Nayak	Attender	12/03/1962	Rebati Nayak	05/06/1970
143	Radhakanta Meher	Manufacturer	15/11/1967	Geetanjali Meher	25/03/1975
144	Radheshyam Meher	Manufacturer	07/05/1972	Uma Meher	02/07/1980
145	Radheshyam Sahu	Attender	15/4/1965	Saptashila Sahu	18/3/1970
146	Radheshyam Sahu - II	Salesman	02/05/1967	Kabita Sahu	16/06/1976
147	Raj Kishore Acharya	Attender	04/08/1967	-	-
148	Raj Kumar Meher	Attender	11/01/1969	Mini Meher	17/06/1973
149	Rajaram Meher	Manufacturer	10/04/1971	Kabita Meher	03/05/1983
150	Rajesh Kumar Swain	Attender	03/05/1973	Pratima Swain	06/08/1982
151	Ramchandra Meher - III	Manufacturer	26/11/1964	Sanju Meher	05/04/1973
152	Ramdas Meher	Manufacturer	01/04/1976	Shaibya Meher	07/06/1985
153	Ranjan Meher	Manufacturer	01/07/1969	Shailasuta Meher	05/11/1977
154	Sabita Pradhan	Jr. Assistant	17/02/1968	Antarjyami Mishra	28/05/1969
155	Sachikanta Pradhan	Attender	04/01/1972	Binapani Pradhan	18/05/1980
156	Sadananda Dash	Attender	10/03/1967	Amulya Dash	13/05/1968
157	Safala Meher	Jr.Branch Manager	03/07/1967	Sanjulata Meher	20/02/1972
158	Sagar Kumar Samal	Salesman	05/07/1974	Sujita Mohapatra	01/08/1975
159	Sahadev Mahakur	Attender	21/04/1963	Santoshini Mahakur	14/06/1970
160	Samarendra Jena	Salesman	16/05/1974	Swarnalata Patra	03/04/1981
161	Sanghamitra Dhal	Salesgirl	26/07/1974	Manoj Agrawal	17/04/1977
162	Sangram Keshari Panda	Salesman	02/02/1967	Kamalini Panda	19/11/1970
163	Sanjaya Kumar Satpathy	Salesman	26/06/1973	Rita Satpathy	11/12/1984
164	Sanjib Kumar Pradhan	Jr. Assistant	20/06/1977	Asha Patra	13/01/1995
165	Sanjukta Kar	Manufacturer	04/07/1973	Panchanan Dash	10/07/1970
166	Sanjukta Tripathy	Jr. Account Assistant	09/06/1971	Simanchal Pati	01/07/1959
167	Santanu Kumar Bhuyan	Salesman	03/06/1970	Gitanjali Bhuyan	21/06/1977
168	Santanu Kumar Dash	Attender	24/06/1968	Jajnaseni Dash	25/01/1973
169	Sanu Naik	Attender	04/05/1972	Sabita Naik	29/01/1983
170	Saraswati Barik	Salesgirl	11/02/1969	Ramesh Chandra Barik	30/02/1968
171	Sarat Chandra Jena	Attender	24/04/1970	Saraswati Jena	20/02/1975
172	Sarat Chandra Mohanty	Attender	04/05/1963	Supra Mohanty	14/08/1973
173	Saroj Kumar Sahu	Jr.Accounts Assistant	19/09/1968	Anjali Pradhan	13/07/1971
174	Sashibhusan Pati	Attender	08/08/1970	Nirojnalini Pati	07/07/1982
175	Satyanarayan Barik	Jr. Branch Manager	18/01/1966	Soudamini Barik	28/03/1972
176	Sayed Noor Ali	Salesman	02/08/1965	Zaheda Ali	18/05/1982
177	Shashanka Sekhar Samal	Br. Incharge	22/04/1971	Sangeeta Samal	01/05/1976
178	Shiba Prasad Rath	Salesman	20/06/1969	Snehalata Rath	21/06/1975
179	Shradhakar Mahapatra	Salesman	01/05/1970	Binodini Mahapatra	15/01/1978
180	Shyamsundar Pradhan	Salesman	15/05/1973	Soudamini Pradhan	05/05/1984
181	Sisir Kumar Nag	Managing Director	29/05/1978		
182	Soudamini Padhan	Manufacturer	04/07/1973	Krushna Ch. Swain	10/05/1972
183	Sribatsa Biswal	Salesman	16/06/1971	Madhuri Bhoi	11/06/1978
184	Srikanta Acharya	Jr. Account Assistant	01/04/1967	Surekha Acharya	18/05/1977



185	Srikanta Kishore Sarangi	Salesman	20/10/1967	Bhumisuta Sarangi	08/12/1973
186	Subash Chandra Barik	Salesman	09/07/1968	Sandhyarani Barik	15/05/1972
187	Subash Kumar Rana	Manufacturer	24/06/1973	Satyabhama Rana	10/04/1975
188	Suchitra Majumder	Salesgirl	15/10/1966	H.B.Choudhury	25/07/1966
189	Sudhir Kumar Panda-II	Jr.Accounts Assistant	07/05/1963	Dipanjali Panda	05/07/1972
190	Sukadev Podh	Attender	12/05/1966	Anapurna Podh	08/05/1971
191	Sunil Kumar Patnaik	Jr. Assistant	21/12/1969	Sasmita Patnaik	05/07/1977
192	Surendra Padhan	Jr.Accounts Assistant	23/06/1964	Banita Padhan	02/09/1974
193	Suresh Chandra Bhoi	Salesman	16/07/1966	Rina Bagar	30/07/1975
194	Surya Suna	Attender	31/05/1965	-	-
195	Sushanta Kumar Jena	Salesman	04/05/1963	Jharana Jena	02/05/1975
196	Sushanta Kumar Mahapatra	Salesman	02/05/1971	Anandini Mahapatra	05/07/1977
197	Sushanta Panigrahi	Salesman	24/06/1970	Padmaja Panigrahi	14/07/1986
198	Tankadhar Meher	Manufacturer	01/07/1969	Subasini Meher	12/02/1978
199	Tapan Meher	Salesman	16/03/1976	Rina Meher	17/08/1980
200	Tapan Rana	Manufacturer	07/07/1966	Mamata Rana	04/07/1974
201	Tarachand Meher	Br. Manager	10/04/1963	Buee Meher	05/04/1982
202	Tejaraj Mallick	Attender	10/09/1967	Lalita Mallick	08/08/1971
203	Tikeswar Pradhan	Manufacturer	08/04/1971	Labanyabati Pradhan	19/07/1980
204	Tillottama Sahu	Salesgirl	08/06/1968	Mangaraj Prusty	03/04/1965
205	Uddhaba Meher	Manufacturer	16/05/1969	Laxmi Meher	05/05/1965
206	Umesh Chandra Biswal	Salesman	10/01/1968	Sujata Biswal	17/06/1976
207	Umesh Chandra Meher	Manufacturer	09/07/1970	Jayanti Meher	18/04/1975
208	Umesh Chandra Sahu	Manufacturer	01/01/1967	Sunita Sahu	25/06/1970
209	Upendra Meher	Jr. Account Assistant	24/06/1969	Mini Meher	01/07/1978

	<b>N.M.R. STAFF</b>				
210	Dilip Kumar Bhoi	N.M.R.	15/05/1966	Kalyani Bhoi	02/08/1973
211	Kishor Ch. Meher	N.M.R.	01/11/1971	Itishree Meher	01/07/1978
212	Gopal Krishna Dash	N.M.R.	03/07/1975	Swadhismita Suar	01-07.1991
213	Sailendra Maharana	N.M.R.	27/06/1973	Manju Maharana	12/08/1980

	<b>EMPLOYEES ON CONS. WAGES</b>				
214	Manoranjan Meher	Boiler Attendant	17/06/1985	Minakshi Meher	21/06/1993
215	ANANDA NAIK	Electrician	6/17/1981	SALINI NAIK	05.05.1991
216	GOURA CHANDRA MEHER	Supervisor	2/15/1994		
217	BABULU MEHER	Designer NMR	6/5/1989		

**TENDER FOR GROUP MEDICLAIM INSURANCE AND GROUP ACCIDENTAL  
INSURANCE POLICY**

**FOR THE PERIOD FROM 21.08.2022 to 20.08.2023**

**Tender No : 1398**

**Date : 03.08.2022**

**Closing date : 17.08.22**

**At- 2.00 p.m.**

**Sub: Group Health Insurance & Group Accidental Insurance Policy from 21.08.2022  
to 20.08.2023 (both days inclusive)**

Sealed quotations are invited from reputed Insurance Companies registered with IRDA for insurance coverage of **Sambalpuri Bastralaya Handloom Coop. Society Ltd., Bargarh** for 217 regular and casual employees of the society with spouse under Group Health Insurance of sum insured Rs.2.0 lakh per employee & Group Accidental Insurance Policy of Rs. 5.00 lakh per employee for the period from dt. 21.08.2022 to 20.08.2023.

The bidders are required to submit the premium amount with other terms and conditions in a sealed cover which should reach the office of the **Managing Director** on or before dt. 17.08.2022 upto 2 P.M. separately for each item as per terms and conditions of different Policy. All the quotations received will be opened and finalized in presence of the committee constituted for the purpose.

The company who have tie-up with the reputed hospitals of Odisha including some hospitals of Bargarh and Sambalpur districts i.e Vikash Multi Specialty Hospital,Bargarh,Sai Multi Specialty Hospital,Bargarh,Gupta Nursing Home,Burla and Sanjivani,Aruna Shakti,Sambalpur can be given preference for selection of their offer.

Please note that the quotation received beyond the scheduled date and time will not be entertained. The **Sambalpuri Bastralaya** reserves the right to accept or reject any or all the quotations without assigning any reason what so ever.

Secretary  
Sambalpuri Bastralaya  
Handloom Cooperative Society Ltd., Bargarh



## **ANNEXTURE - A**

### **Scope of Cover for Group Health Insurance**

The Insurance Policy would cover the following:

<b>1</b>	<b>Scope of Cover</b>	<b>Terms and Conditions</b>
1.1	Policy Type	IRDA approved group health insurance Family Floater policy
1.2	Sum insured per family Unit	Rs 2,00,000.00
1.3	Service Category	Both Cashless & Reimbursement
1.4	Family size	1+1 (Employee and Spouse)
1.5	Entry age & Renewal	18-70 years
1.5	Pre-existing Coverage	Covered from day 1
1.6	Waiver of waiting period of 30 days	Waived
1.7	Waiver of first year exclusions	Waived
1.8	Waiver of First two year exclusion	Waived
1.9	Pre & Post Hospitalisation Period	Pre Hospitalisation 30 days and Post Hospitalisation 60 days
1.10	Whether Day care covered	Day care procedure for all.
1.11	Maternity Benefit	Not Covered
1.12	Cover for new born child	Not Covered
1.13	Room Rent Capping	2 % of S.I (Normal) & 4 % of S. I for ICU
1.14	Domiciliary Hospitalisation	To be covered
1.15	OPD	Not Covered
1.16	Midterm inclusion	For Newly Married and New Joinees
1.17	Organ Transplantation	Hospitalization expenses (excluding cost of organ) incurred on donor in respect of organ transplant to the insured
1.18	Sub Limits	Internal cap for Cataract, Hernia, Piles, Fistula, Fissure, Tonsillitis , Hysterectomy and others related diseases up to Rs.40,000/- per year
1.19	Co-Pay	No Co-Pay
1.20	Ayurvedic /Homeopathic/Unani treatment : Hospitalisation expenses	25% of sum insured in a Government Hospital/Medical College Hospital
1.21	Ambulance Charges	Rs. 2,500/- per policy period
1.22	TPA	In house / TPA to be of Organizations choice
1.23	Period of policy	12 months
1.24	Number of family	<b>217 families</b>
1.25	Treatment relating to infertility ,Psychiatric, Cyber knife treatment and other related	<b>As per standard guidelines</b>

**ANNEXTURE - B**

**Scope of Cover for Group Accidental Insurance**

The Insurance Policy would cover the following:

<b>1</b>	<b>Scope of Cover</b>	<b>Terms and Conditions</b>
1.1	Policy Type	IRDA approved Group Personal Accident insurance for employees only
1.2	Sum insured per Employee	Rs 5,00,000.00
1.3	Total Members	230 Employee
1.4	Entry age & Renewal	18-60 years
1.5	Accidental Death	100 % of CSI
1.6	Permanent Total Disability (PTD)	100 % of CSI
1.7	Permanent Partial Disability (PPD)	As per Guideline
1.8	Temporary Total Disability (TTD)	INR.5000/- per week upto 104 weeks irrespective of weekly salary.
1.9	Add-on Coverage	Education benefit 10% of sum insured or Rs.100,000/- whichever is lower.  Ambulance Charges INR 1000/-  Carriage of dead body INR.5000/-  Animal bite/snake bite/insect bite etc.

## **The Terms & Conditions**

1. All General Insurance Companies in India having valid IRDA registration are eligible to bid.
2. A bidder should have the provision for both internal/external TPA.
3. We have engaged **M/s. Saferisk Insurance Brokers Pvt Ltd** as our exclusive Insurance broker to manage our entire insurance portfolio .
4. The number of employees indicated under this policy is only provisional and Society reserves its right to increase or decrease the same depending upon requirement during the award of insurance business.
5. Notwithstanding anything stated above, **Sambalpuri Bastralaya** reserves the right to assess the Insurer's capacity and capability to perform the Insurance business, should the circumstances warrant. Such an tie-up with the reputed hospitals of Odisha including some hospitals of Bargarh and Sambalpur districts i.e Vikash Multi Specialty Hospital, Bargarh,Sai Multi Specialty Hospital, Bargarh, Gupta Nursing Home,Burla and Sanjivani,Aruna Shakti,Sambalpur
6. Submitting the offer does not guarantee the acceptance of your offer. **Sambalpuri Bastralaya** reserves the right to accept or reject any or all offers or part thereof at its sole discretion, without assigning any reason whatsoever.
7. Any offer received after the expiry of the time & date specified for receiving the offer is liable to be rejected without assigning any reasons.
8. The rate/commercial/technical offer of the firm should remain valid for 30 days from the date of tender opening.
9. Bids which are late/vague/conditional/incomplete/not confirming to the laid down procedure in any respect will be rejected.
10. Bids sent by fax & email will not be accepted.
11. In case of differences arising in the terms & conditions of the tender documents with the firms, the decision of **Sambalpuri Bastralaya**. shall prevail.
12. **Sambalpuri Bastralaya** reserves the right to modify/change/delete/add any further terms and conditions prior to issue of agreement
13. **Sambalpuri Bastralaya** reserves the right to accept or reject any or all offers without assigning any reason(s) thereof.
14. A copy of this tender document along with the enclosures (list of member to be covered)is uploaded in our website
15. All the pages of this tender document needs to be signed & stamped, signifying acceptance of all the terms & conditions.

### **16. Terms of Payment**

Total premium (all inclusive) shall be paid on finalization of order and acceptance by the bidder. Statutory deductions/ TDS as applicable shall be made during release of payments.

### **17. Force Majeure:**

Any delay in or failure of the performance of either party hereto shall not constitute default hereunder or give rise to any claims for damages, if any, to the extent such delays failure of performance is caused by occurrences such as Acts of God or the public enemy expropriation or confiscation of facilities by Government Authorities, compliance with any order or request of any Governmental Authorities, was fires, floods, riots or illegal strikes.

### **18. No price Escalation:**

No price escalation shall be entertained during the validity of the Insurance Coverage.

**The last date for submitting your offer at Sambalpuri Bastralaya office following address is 17.08.2022 up to 2.00 P.M.** and the same would be opened at 3.00 P.M on the same date in the presence of the representatives of the participating companies and the Committee Member of **Sambalpuri Bastralaya Handloom Coop. Society Ltd., Bargarh** and officials of our mandated Broker M/s SAFERISK Insurance Brokers Pvt. Ltd.

All Offers must be submitted in sealed envelopes super-scribing “**Tender for Group Health Insurance & Group Accidental Insurance Cover**” in attached format of Price Bid should reach the following address:-

**The Managing Director  
Sambalpuri Bastralaya Handloom Co-operative  
Society Limited  
Bargarh-768028**

Interested bidders are requested to submit their most competitive offer within the stipulated date and time, and in the manner and method prescribed.

The premium shall be quoted in both words and figures. Any correction / overwriting / cancellation should be counter-signed. If there is any difference in words and figures, the words will supersede figures. In case of illegibility, the interpretation of **Sambalpuri Bastralaya** shall be final.

For any further clarifications, queries & information the following Email Ids and Mobile Numbers may be noted.

1. sambalpuribastralayabgh@gmail.com - Cell No.- 8249265835
2. surajit.singh@saferisk.in - Cell No. – 9776094388

Sd/-

Secretary

**ANNEXTURE - C**

**PRICE BID**

Proposer/Insured Name	Sambalpuri Bastralaya Handloom Co-op. Society Ltd.
Address	At/Po : Bargarh, Pin :- 768028
<b>Section – A</b>	<b>Group Health Insurance (2 Lakhs per Family)</b>
Net Premium for Group Health Insurance	
Add GST @18%	
Total Premium for Group Health Insurance for 217 families	
<b>Section – B</b>	<b>Group Personal Insurance (5 lakh per Employee)</b>
Net Premium for Group Accidental Insurance	
Add GST @18%	
Total Premium for Group Personal Accidental Insurance for 217 employee	
Total Premium Payable in Figures	
Total Premium Payable in Words	

(Authorised Signatory)with Name ,  
designation and seal

Date :

Place :



**IFFCO-TOKIO GENERAL INSURANCE CO. LTD**  
Regd. Office: IFFCO Sadan, C-1, Distt. Centre, Saket, New Delhi-110017

## **Group Medishield Insurance Policy**

**For**

**SAMBALPURI BASTRALAYA HANDLOOM CO OPERATIVE  
SOCIETY LIMITED**

**Period of Insurance : 21/08/2021 To 20/08/2022**

**Policy No : H0744637**

**Signature Not Verified**

Digitally signed by SUBRATA MONDAL  
Date: 2021.08.25 11:46:51 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

## Welcome to the world of ITGI

We would like to take this opportunity to thank you for patronizing ITGI for Group Medishield Policy. At IFFCO TOKIO General Insurance Company Limited (ITGI), we are fully committed to provide insurance products and services to you in a convenient and satisfying manner.

Our policies and different Add-on coverage have been designed to provide you with more than just a healing touch in those unfortunate, yet unavoidable, circumstances of life.

We have made every effort to make our products and procedures simple, transparent and customer friendly. Our product range will serve almost all your insurance needs.

This booklet contains the Policy Schedule with add on covers, List of employees covered, Third Party Administrator details (for claims assistance) along with policy wordings of "Group Medishield Policy Coverage". We have taken adequate measures to issue the policy document as per your requirements. In case of any discrepancy please inform policy issuing office immediately.

It would be our privilege to assist you for your insurance requirements or feedback anytime. You may contact our SBU or Toll-Free number available on Policy Schedule.

With ITGI, your future is in safe hands. **"Muskurate Raho".**

Signature Not Verified

Digitally signed by SUBRATA MONDAL

Date: 2021.08.25 11:46:51 IST

Reason: Valid Policy Copy

Location: IFFCO Tokio General Insurance Company Ltd, India



<b>IFFCO TOKIO General Insurance Company Limited</b> Regd. Office L IFFCO SADAN, C1 Distt Centre, Saket, New Delhi-110017 Corporate Identification Number (CIN) U74899DL2000PLC107621, IRDA Reg. No. 106				Issuing Office SBU 85 IFFCO TOKIO GEN INSU. CO. LTD. Budharaja Main Road , railway over-bridge Budharaja , Sambalpur SAMBHALPUR ODISHA 768004 INDIA GSTIN : 21AAACI7573H2ZN General insurance Service :9971	
<b>Group Medishield Insurance Policy Schedule</b> <b>CUM TAX INVOICE</b>					
<b>INSURED</b>	<b>SAMBALPURI BASTRALAYA HANDLOOM CO OPERATIVE SOCIETY LIMITED</b>				
<b>Address</b>	AT/PO- BARGARH			<b>Unique Invoice No.</b>	H0744637
	BARGARH H.O			<b>Policy No.</b>	H0744637
	BARGARH (M)			<b>Date Of Issuance</b>	24/08/2021
	ODISHA			<b>Date Of Insurance from 00.00 hours on</b>	21/08/2021
	INDIA			<b>To Mid Night On</b>	20/08/2022
	<b>PIN CODE</b>	768028	<b>STATE CODE</b>	21	
<b>Phone No</b>	*****001				
<b>GSTIN</b>	21AALAS6439F1ZG				
<b>Agent No</b>	85000192				

#### Member Details

<b>Total Members Covered</b>	453
<b>Total Self Covered</b>	233
<b>Total Dependent Covered</b>	220

#### Co-insurance Details

<b>Insurance Company</b>	<b>Share (%)</b>
IFFCO TOKIO GENERAL INSURANCE CO. LTD	100

#### Premium Details

<b>Net Premium</b>	<b>Gross Premium</b>
378,378	446,487

#### GST Details

	<b>CGST</b>	<b>SGST</b>	<b>UGST</b>	<b>IGST</b>
<b>Percentage (%)</b>	9	9	0	0
<b>Amount (Rs.)</b>	34,054	34,054	0	0

#### TPA Details

1 IFFCO Tokio General Insurance
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#### Policy Conditions/Extensions/Endorsements

<b>SAMBALPURI BASTRALAYA HANDLOOM CO OPERATIVE SOCIETY LIMITED</b>			
<b>Coverage Name</b>	<b>PlanName</b>		
<b>Sum Insured Opted</b>	<b>BASE</b>	Sum Insured List(INR) : 200000	
<b>Family Composition List</b>	<b>BASE</b>	Family Size : 2 Family Definition : Employee + Spouse <b>Relationship</b> <b>Min Age</b> <b>Max Age</b> Self/Employee 18 70 Spouse 18 70	
<b>Pre Existing Diseases</b>	<b>BASE</b>	Covered from Day 1	
<b>First 30 Days Exclusion</b>	<b>BASE</b>	Waived	
<b>First Year Exclusion</b>	<b>BASE</b>	Waived	
<b>Maternity Benefit</b>	<b>BASE</b>	Not Covered	

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<b>New Born Baby Cover</b>	<b>BASE</b>	Not Covered
<b>Room Rent Capping</b>	<b>BASE</b>	Maximum Room rent (inclusive of boarding and nursing expenses) per day : 1.5% of SI (Normal) & 2% of SI for Intensive Care Unit. **All benefits as an inpatient in a hospital attached to room will be restricted to the room which falls within the room rent limits allowed. The enhanced difference in expenses due to opting rooms with higher room rent than what has been allowed will be borne by the insured only wherever the room rent based tariff for the other expenses is not available, the payment would be done in the same proportion as per the entitlement of room rent under the policy excluding medicines, consumables and implants medically prescribed by the treating doctor under the policy. **In case of package treatment where individual bifurcation of room rent, medicines, operation theatre expenses, doctor's consultation charges etc are not available, then the package charges shall be proportionately linked to the entitled room rent of the insured person under the Policy.
<b>Pre &amp; Post Hospitalization coverage</b>	<b>BASE</b>	Expenses incurred for Pre Hospitalization upto 30 Days and Post Hospitalization upto 60 Days are covered .
<b>Domiciliary Hospitalization</b>	<b>BASE</b>	Domiciliary hospitalization is covered upto 20% of sum insured. ( COVID home care facility claim not a part under domiciliary )
<b>Corporate Buffer</b>	<b>BASE</b>	Not Covered
<b>Ambulance Charges</b>	<b>BASE</b>	Ambulance charges covered up to Rs. 2,500/- per hospitalization.
<b>Limits for common ailments</b>	<b>BASE</b>	1. Cataract 15% of the S.I subject to max. of Rs.25,000 per eye per family per policy period 2. Piles, Fistula, Fissure, Tonsillitis, Sinusitis 20% of the SI subject to max. of Rs.30,000 per person per policy period 3. Benign Prostate, Hypertrophy, Hernia 30% of the SI subject to max. of Rs.50,000 per person per policy period 4. Appendicitis, Gall Bladder stones & Hysterectomy 20% of the SI subject to max. of Rs.30,000 per person per policy period
<b>Internal Congenital disease /defects or anomalies</b>	<b>BASE</b>	Covered
<b>External Congenital disease / defects or anomalies</b>	<b>BASE</b>	Not Covered
<b>Terrorism related hospitalization</b>	<b>BASE</b>	Covered
<b>Treatment relating to infertility, sterility and complications</b>	<b>BASE</b>	Not Covered
<b>Hospitalization arising out of Psychiatric ailments</b>	<b>BASE</b>	Not Covered
<b>Hospitalization arising out of treatment of Functional Endoscopic Sinus Surgery</b>	<b>BASE</b>	Not Covered
<b>Cyberknife treatment/ Stem Cell Transplantation. Cochlear Implant treatment</b>	<b>BASE</b>	Not Covered
<b>OPD Cover</b>	<b>BASE</b>	Not Covered
<b>Claim Payment Mode</b>	<b>BASE</b>	claim payment made to employee.
<b>Exclusion</b>	<b>BASE</b>	The policy excludes treatment with or coverage of Inj. Bevacizumab (e.g Avastin) , Inj. Ranibizumab (e.g Lucentis), Injection Remicade, Oral Chemotherapy, Cyber Knife treatment, Stem cell therapy, Cochlear Implant Procedure, Femtolaser, Robotic surgery, Retrograde intra renal surgery, Lasik treatment for refractive error, Quantum magnetic resonance therapy, KT Laser Prostate, Holter monitoring unless otherwise specifically covered as per Policy Schedule. Hormonal therapy, immunoglobulins, Intravitreal injection not covered.

## General Conditions

<b>SAMBALPURI BASTRALAYA HANDLOOM CO OPERATIVE SOCIETY LIMITED</b>	
<b>BASE</b>	
1	<b>Day One Cover</b> Day one cover for New members/ employees subject to receipt of premium/maintenance of CD balance & intimation within 15 days of succeeding month Succeeding Month Further dependents can be covered within 30 days from date of enrollment of the employee /date of joining of the employee.
2	<b>Missed Out Employees window period</b> For employees who are existing members of the group (at inception of the policy) who are left out at inception of the Policy, such left employees to be declared within 15 days of the inception of the Policy.
3	<b>Newly Acquired Dependant</b> Mid-term inclusion of Existing Employee's newly acquired dependent (Newly Married Spouse/ New born baby/ newly adopted child), to be declared within 15 days of succeeding month subject to maintenance of sufficient CD Balance.
4	<b>Non-Compliance</b> In case of Non-Compliance of above-mentioned conditions; the following conditions shall apply: (I) Midterm additions of Employee / Employee's dependents other than Dependent Parents/Dependent Parent In Laws 1) * Risk premium on pro rata basis on each inclusion of Employee/ Employee's dependent + flat administrative charges 500 on each dependent + Tax shall be leviable. 2) Inclusion of such midterm dependents shall be subject to Waiting period of 1 month for all claims except for Accidental Claims

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Date: 2021.08.25 11:46:52 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

5	<b>Deletion of employee / Member from Group</b> In case of deletion of member from the Group the cover will be suspended from the date of separation from the group. Refund of premium on account of deletion will be allowed from the date of separation provided the declaration of the same is submitted to us latest within 15 days of succeeding month. Succeeding Month days of succeeding month(default)/ 30 days of separation from the group; failing which refund will be calculated from the date of submission of declaration to ITGI.
6	<b>Intimation of claims</b> As per the Standard ITGI GMC policy (Claim to be intimated within 7 days from date of hospitalization). Non-compliance will result in 10 % Co-pay.
7	<b>Submission of Claim Documents</b> All Claim documents for reimbursement should be submitted within 30 days from the date of discharge in case of claim for Pre-hospitalisation and post Hospitalisation expenses. For Post Hospitalization expenses, all claim documents should be submitted within 15 days of the completion of Post hospitalization treatment or Post hospitalization days limit stated in the Policy whichever is earlier. Non compliance will result in 10 % Co-pay.
8	<b>Copay for Network Hospitals</b> All the reimbursement claims under Network Hospitals are subject to additional 10 % co-pay.
9	<b>Duplicate Member/Employee Restriction</b> No Employee / Family member should be covered twice in the policy.
10	<b>Member ID Card Type</b> Physical
11	<b>Mid term Change in SI</b> Mid-term change in SI is not allowed
12	<b>Claim Type</b> Cashless and Reimbursement

The coverage is as per policy wordings / endorsements / clauses attached. Please go through the Group Medishield Insurance Policy and in case of any discrepancy, please inform us.  
Policy is cancelled ab-initio in case of Cheque Dishonor.  
In case of exports of services invoice shall carry an endorsement "Supply meant for export on payment of integrated tax"

- 1)"Policy Issuing Office: Delhi".
- 2)"Consolidated Stamp Duty deposited as per the order of Government of National Capital Territory of Delhi"

Toll Free: 1800-103-5499 (24 hours all days) or SMS "CLAIMS" to 56161.

For IFFCO-Tokio General Insurance Company Limited



Authorised Signatory

Subrata Mondal

Signature Not Verified

Digitally signed by SUBRATA MONDAL  
Date: 2021.08.25 11:46:52 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

**Third Party Administrator : IFFCO Tokio General Insurance**

Toll Free (24 hours)	
Email ID	
Address	

**Details of Intermediary/ Agent**

Name	SAFERISK INSURANCE BROKERS PVT LTD.
Contact No	0000000001
Email Id	testuser@iffcotokio.co.in

**Settlement Type** : Cash Less**Health ID Cards** : Non-Photo Id**Claim payment to be made to** : Employer**Industry Type** : Co-operatives other than Banks**Expiring Policy Details:**

Policy Number	H0388125
Start Date	21/08/2020
End Date	20/08/2021

**Signature Not Verified**

Digitally signed by SUBRATA MONDAL  
Date: 2021.08.25 11:46:52 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

## Group MediShield Policy Wording

This POLICY is evidence of the contract between YOU and US. The proposal along with any written statement(s), declaration(s) of YOURS for purpose of this POLICY forms part of this contract.

This POLICY witnessed that in consideration of YOUR having paid the premium for the period stated in the schedule or for any further period for which WE may accept the payment for renewal of this policy, WE will insure the Insured Person(s) and accordingly WE will pay to YOU or to insured person(s) or their legal representatives, as the case may be in respect of events occurring during the period of insurance in the manner and to the extent set-forth in the policy including endorsements provided that all the terms, conditions, provisions, and exceptions of this policy in so far as they relate to anything to be done or complied with by YOU and/or Insured Person(s) have been met.

The Schedule shall form part of this POLICY and the term 'POLICY' whenever used shall be read as including the Schedule.

Any word or expression to which a specific meaning has been attached in any part of this POLICY or of Schedule shall bear such meaning whenever it may appear.

The POLICY is based on information which have been given to US about Insured Person(s) pertaining to risk insured under the policy and the truth of this information shall be condition precedent to YOUR or the Insured Person(s) right to recover under this POLICY.

### DEFINITION OF WORDS

1. **Accident** is a sudden, unforeseen and involuntary event caused by external, visible and violent means.
2. **Age:** It means age of the Insured person on last birthday as on date of commencement of the Policy.
3. **Any One Illness** It means continuous period of illness including relapse within 45 days from the date of last consultation with the Hospital/Nursing Home where treatment may have been taken.
4. **AYUSH Treatment** refers to the hospitalization treatments given under 'Ayurveda, Yoga and Naturopathy, Unani, Siddha and Homeopathy systems..

#### 5. **AYUSH Hospital:**

An AYUSH Hospital is a healthcare facility wherein medical/surgical/para-surgical treatment procedures and interventions are carried out by AYUSH Medical Practitioner(s) comprising of any of the following:

- a. Central or State Government AYUSH Hospital or
- b. Teaching hospital attached to AYUSH College recognized by the Central Government/Central Council of Indian Medicine/Central Council for Homeopathy; or
- c. AYUSH Hospital, standalone or co-located with in-patient healthcare facility of any recognized system of medicine, registered with the local authorities, wherever applicable, and is under the supervision of a qualified registered AYUSH Medical Practitioner and must comply with all the following criterion:
  - i. Having at least 5 in-patient beds;
  - ii. Having qualified AYUSH Medical Practitioner in charge round the clock;
  - iii. Having dedicated AYUSH therapy sections as required and/or has equipped operation theatre where surgical procedures are to be carried out;
  - iv. Maintaining daily records of the patients and making them accessible to Our authorized representative.

#### 6. **AYUSH Day Care Centre**

AYUSH Day Care Centre means and includes Community Health Centre (CHC), Primary Health Centre (PHC), Dispensary, Clinic, Polyclinic or any such health centre which is registered with the local authorities, wherever applicable and having facilities for carrying out treatment procedures and medical or surgical/para-surgical interventions or both under the supervision of registered AYUSH Medical Practitioner (s) on day care basis without in-patient services and must comply with all the following criterion:

- i. Having qualified registered AYUSH Medical Practitioner(s) in charge;
- ii. Having dedicated AYUSH therapy sections as required and/or has equipped operation theatre where surgical procedures are to be carried out;
- iii. Maintaining daily records of the patients and making them accessible to Our authorized representative.

7. **Cashless facility** - It means a facility extended by us to Insured person where the payments, of the costs of treatment undergone by insured person(s) in accordance with the policy terms and conditions, are directly made to the network provider by us to the extent pre-authorization approved.
8. **Condition Precedent** shall mean a policy term or condition upon which the Insurer's liability under the policy is conditional upon.
9. **Congenital Anomaly** refers to a condition(s) which is present since birth, and which is abnormal with reference to form, structure or position.
  - a. Internal Congenital Anomaly: Anomaly which is not in the visible and accessible parts of the body
  - b. External Congenital Anomaly: Anomaly which is in the visible and accessible parts of the body.
10. **Co-payment** is a cost-sharing requirement under a health insurance policy that provides that the policyholder/insured will bear a specified percentage of the admissible claims amount. A co-payment does not reduce the sum insured.
11. **Daycare centre**

It means any institution established for day care treatment of illness and/or injuries or a medical setup with a hospital and which has been registered with the local authorities, wherever applicable, and is under supervision of a registered and qualified medical practitioner AND must comply with all minimum criterion as under:

- i. has qualified nursing staff under its employment;
- ii. has qualified medical practitioner (s) in charge;

**Signature Not Verified**

Digitally signed by SUBRATA MONDAL  
Date: 2021.08.25 11:46:52 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

- iii. has a fully equipped operation theatre of its own where surgical procedures are carried out
- iv. maintains daily records of patients and shall make these accessible to Our authorized personnel.

12. **Day Care Treatment** means medical treatment, and/or *surgical procedure* which:
1. Is undertaken under General or Local Anesthesia in a *hospital/day care centre* in less than 24 (twenty-four) hrs. because of technological advancement, and
  2. which would have otherwise required a hospitalization of more than 24 (twenty four) hours.

Treatment normally taken on an out-patient basis is not included in the scope of this definition.

13. **Dental Treatment** It means a treatment carried out by a dental practitioner including examinations, fillings (where appropriate), crowns, extractions and surgery.
14. **Disease** It means an illness which Medical Practitioner or Surgeon will certify as Insured Person is suffering from and unable to feel as Normal.
15. **Domiciliary Hospitalisation** It means medical treatment for an illness/disease/injury which in the normal course would require care and treatment at a hospital but is actually taken while confined at home under any of the following circumstances.
- a. the condition of the patient is such that he/she is not in a condition to be removed to a hospital or
  - b. the patient takes treatment at home on account of non-availability of room in a hospital.
16. **Emergency Care** It means management for an illness or injury which results in symptoms which occur suddenly and unexpectedly, and requires immediate care by a medical practitioner to prevent death or serious long term impairment of the insured person's health.
17. **Grace Period** - It means the specified period of time immediately following the premium due date during which a payment can be made to renew or continue the policy in force without loss of continuity benefits such as waiting periods and coverage of pre-existing diseases. Coverage is not available for the period for which no premium is received.

#### 18. Hospital/Nursing Home

It means any institution established for in-patient care and day care treatment of illness and/or injuries and which has been registered as a hospital with the local authorities under the Clinical Establishments (Registration and Regulation) Act, 2010 or under the enactments specified under Schedule of Section 56(1) of the said Act, OR complies with all minimum criteria as under:

- i. has qualified nursing staff under its employment round the clock;
- ii. has at least ten inpatient beds, in those towns having a population of less than ten lakhs and fifteen inpatient beds in all other places;
- iii. has qualified medical practitioner (s) in charge round the clock;
- iv. has a fully equipped operation theatre of its own where surgical procedures are carried out
- v. maintains daily records of patients and shall make these accessible to Our authorized personnel.

*\*Following are the enactments specified under the Schedule of section 56 of clinical Establishments (Registration and Regulation) Act, 2010 as of October 2013 or any amendments thereof.*

1. The Andhra Pradesh Private Medical Care Establishments (Registration and Regulation) Act, 2002.
2. The Bombay Nursing Homes Registration Act, 1949.
3. The Delhi Nursing Homes Registration Act, 1953.
4. The Madhya Pradesh Upcharya Griha Tatha Rujopchar Sanbabdu Sthapamaue (Ragistrikaran Tatha Anugyapan) Adhiniyam, 1973.
5. The Manipur Homes and Clinics Registration Act, 1992.
6. The Nagaland Health Care Establishments Act, 1997.
7. The Orissa Clinical Establishments (Control and Regulation) Act, 1990.
8. The Punjab State Nursing Home Registration Act, 1991.
9. The West Bengal Clinical Establishments Act, 1950.

Note: Any make-shift or temporary hospital permitted temporarily by Central/ State Government and allowed by the IRDAI under specific situations shall also be regarded as a hospital.

19. **Hospitalisation** It means admission in a Hospital for a minimum period of 24 (Twenty-four) consecutive "In-patient Care" hours except for specified procedures/ treatments, where such admission could be for a period of less than 24 (Twenty-four) consecutive hours.

#### 20. **Illness**

It means a sickness or a disease or pathological condition leading to the impairment of normal physiological function and requires medical treatment.

- i. Acute Condition means a disease, illness or injury that is likely to response quickly to treatment which aims to return the person to his or her state of health immediately before suffering the disease/ illness/ injury which leads to full recovery.
- ii. Chronic Condition means a disease, illness, or injury that has one or more of the following characteristics
  - a. it needs ongoing or long-term monitoring through consultations, examinations, check-ups, and / or tests
  - b. it needs ongoing or long-term control or relief of symptoms
  - c. it requires rehabilitation for the patient or for the patient to be special trained to cope with it
  - d. it continues indefinitely
  - e. it recurs or is likely to recur

21. **Injury** It shall mean accidental physical bodily harm excluding illness or disease solely and directly caused by external, violent, visible and evident means which is verified and certified by a Medical Practitioner.
22. **Inpatient Care** It means treatment for which the insured person has to stay in a hospital for more than 24 (twenty-four) hours for a covered event.
23. **Insured Person:** The person named as Insured person(s) in the Schedule lodged with US by YOU.
24. **Intensive Care Unit** means an identified section, ward or wing of a *hospital* which is under the constant supervision of a dedicated *medical practitioner(s)*, and which is specially equipped for the continuous monitoring and treatment of patients who are in a critical condition, or require life support facilities and where the level of care and supervision is considerably more sophisticated and intensive than in the

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 Date: 2021.08.25 11:46:52 IST  
 Reason: Valid Policy Copy  
 Location: IFFCO Tokio General Insurance Company Ltd, India

ordinary and other wards.

25. **Intensive Care Unit (ICU) Charges** means the amount charged by a Hospital towards ICU expenses which shall include the expenses for ICU bed, general medical support services provided to any ICU patient including monitoring devices, critical care nursing and intensivist charges.
26. **Medical Advice** - It means any consultation or advice from a Medical Practitioner including the issuance of any prescription or follow-up prescription.
27. **Medical Expenses** - It means those expenses that an Insured Person has/you have necessarily and actually incurred for medical treatment on account of Illness or Accident on the advice of a Medical Practitioner, as long as these are no more than would have been payable if the Insured Person had not been insured and no more than other hospitals or doctors in the same locality would have charged for the same medical treatment.
28. **Medically Necessary Treatment**– Medically necessary treatment is defined as any treatment, tests, medication, or stay in *hospital* or part of a stay in *hospital* which
- a. is required for the medical management of the illness or injury suffered by the insured;
  - b. must not exceed the level of care necessary to provide safe, adequate and appropriate medical care in scope, duration, or intensity;
  - c. must have been prescribed by a *medical practitioner*,
  - d. Must conform to the professional standards widely accepted in international medical practice or by the medical community in India.
29. **Medical Practitioner**

It is a person who holds a valid registration from the Medical Council of any State or Medical Council of India or Council for Indian Medicine or for Homeopathy set up by the Government of India or a State Government and is thereby entitled to practice medicine within its jurisdiction; and is acting within the scope and jurisdiction of license.

### 30. **Maternity Expenses**

Maternity expenses means;

1. medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization);
  2. expenses towards lawful medical termination of pregnancy during the policy period.
31. **Network Provider** Network Provider means hospitals or health care providers enlisted by an insurer, TPA or jointly by an Insurer and TPA to provide medical services to an insured by a cashless facility.
- (The list of network hospitals is dynamic and hence may change from time to time. We suggest you to please check our website [www.iffcotokio.co.in](http://www.iffcotokio.co.in) or contact our call centre/ nearest office for updated list of such hospitals before admission.)
32. **New Born Baby** means baby born during the Policy Period and is aged upto 90 days.
33. **Non- Network Provider** - Non-Network means any hospital, day care centre or other provider that is not part of the network.
34. **Notification of Claim** is the process of intimating a claim to Us or our TPA through any of the recognized modes of communication
35. **Out-Patient (OPD) treatment** means treatment in which the Insured visits a clinic / hospital or associated facility like a consultation room for diagnosis and treatment based on the advice of a Medical Practitioner. The Insured is not admitted as a day care or in-patient.
36. **Policy** It means the policy booklet, the Schedule and any applicable endorsement or or extensions attaching to or forming part thereof. The policy contains details of the extent of cover available to Insured person (s), what is excluded from the cover and the conditions on which the policy is issued.
37. **Policy Period/ Period of Insurance** -It means the duration of this policy as shown in the Schedule.
38. **Portability** -It means the right accorded to an individual health insurance policy holder (including all members under family cover), to transfer the credit gained for pre-existing conditions and time bound exclusions, from one insurer to another insurer.
39. **Policy Schedule** It means latest Schedule issued by US as part of the policy. It provides details of the policy of Insured person(s) which are in force and the level of cover Insured Person(s) have.

### 40. **Post Hospitalisation**

It means Medical Expenses incurred during predefined number of days immediately after the insured person is discharged from the hospital, provided that:

- a. such Medical Expenses are incurred for the same condition for which the Insured Person's Hospitalization was required, and
- b. the In-patient Hospitalization claim for such Hospitalization is admissible by the insurance company.

Maximum Limit for Post Hospitalisation Medical Benefit: 60 days.

### 41. **Pre-existing Disease**

It means any condition, ailment, injury or disease

- a. That is/are diagnosed by a physician within 48 months prior to the effective date of the policy issued by the insurer or its reinstatement or
- b. For which medical advice or treatment was recommended by, or received from, a physician within 48 months prior to the effective date of the policy issued by the insurer or its reinstatement.

### 42. **Pre-Hospitalisation**

It means Medical Expenses incurred during pre-defined number of days preceding the hospitalization of the Insured Person, provided that:

1. Such Medical Expenses are incurred for the same condition for which the Insured Person's Hospitalization was required, and
2. The In-patient Hospitalization claim for such Hospitalization is admissible by the Insurance Company

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Date: 2021.08.25 11:46:52 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India



43. **Proposal** It means any signed proposal by filing up the questionnaires and declarations, written statements and any information in addition thereto supplied to US by YOU.
44. **Qualified Nurse** It means a person who holds a valid registration from the Nursing Council of India or the Nursing Council of any state in India.
45. **Reasonable and Customary Charges** means the charges for services or supplies, which are the standard charges for the specific provider and consistent with the prevailing charges in the geographical area for identical or similar services, taking into account the nature of the illness / injury involved.
46. **Sum Insured** It means the monetary amount shown against Insured Person.
47. **Surgery or Surgical Procedure** It means manual and / or operative procedure(s) required for treatment of an illness or injury, correction of deformities and defects, diagnosis and cure of diseases, relief of suffering or prolongation of life, performed in a hospital or day care centre by a medical practitioner
48. **Third Party Administrator (TPA)** means a Company registered with the Authority, and engaged by an insurer, for a fee or by whatever name called and as may be mentioned in the health services agreement, for providing health services.
49. **Waiting Period**
- It means a period from the inception of this Policy during which specified diseases/treatments are not covered. On completion of the period, diseases/treatments shall be covered provided the Policy has been continuously renewed without any break.
50. **WE/OUR/US** It means **IFFCO-TOKIO GENERAL INSURANCE COMPANY LIMITED.**
51. **YOU/YOUR** It means the person(s)/the company/the entity named as Insured in the Schedule

## COVERAGE

WHAT IS COVERED	WHAT IS NOT COVERED
<p>If the Insured Person sustains injury or contracts any disease and upon advice of Medical Practitioner, he/she has to incur Hospitalisation Expenses, then WE will pay reasonable and customary charges of the following Hospitalisation expenses:</p> <ol style="list-style-type: none"> <li>Room, Boarding Expenses as provided by the Hospital/Nursing Home.</li> <li>Nursing Expense.</li> <li>Surgeon, Anesthetist, Medical Practitioner, Consultants, Specialist Fees (including consultation through telemedicine as per prevailing Telemedicine Practice Guideline) whether paid directly to the treating doctor / surgeon or to the hospital.</li> <li>Expense on Anesthesia, Blood, Oxygen, Operation Theatre charges, Surgical Appliances, Medicines and Drugs, Diagnostic Materials, diagnostic imaging modalities, Dialysis, Chemotherapy, Radiotherapy, Cost of pacemaker, Artificial Limbs, Cost of organs and similar expenses.</li> <li>AYUSH hospitalization expenses including pre-hospitalization and post hospitalization expenses upto the limit of the Sum Insured of the insured person per policy period.</li> <li>WE will also pay for those of above relevant expenses in Domiciliary Hospitalisation at reasonable and customary level charges.</li> </ol> <p>Note: The expenses that are not covered in this policy are placed under List-I of Annexure-A. The list of expenses that are to be subsumed into room charges, or procedure charges or costs of treatment are placed under List-II, List-III and List-IV of Annexure-A respectively.</p>	<p>WE will not pay for</p> <ol style="list-style-type: none"> <li>Pre-Existing Diseases(Code- Excl01) <ol style="list-style-type: none"> <li>Expenses related to the treatment of a pre-existing Disease (PED) and its direct complications shall be excluded until the expiry of 48 months of continuous coverage after the date of inception of the first policy with us.</li> <li>In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.</li> <li>If the Insured Person is continuously covered without any break as defined under the portability norms of the extant IRDAI (Health Insurance) Regulations, then waiting period for the same would be reduced to the extent of prior coverage.</li> <li>Coverage under the policy after the expiry of 48 months for any pre-existing disease is subject to the same being declared at the time of application and accepted by us.</li> </ol> </li> <li>First Thirty Days Waiting Period(Code- Excl03) <ol style="list-style-type: none"> <li>Expenses related to the treatment of any illness within 30 days from the first policy commencement date shall be excluded except claims arising due to an accident, provided the same are covered.</li> <li>This exclusion shall not, however, apply if the Insured Person has Continuous Coverage for more than twelve months.</li> <li>The within referred waiting period is made applicable to the enhanced sum insured in the event of granting higher sum insured subsequently.</li> </ol> </li> <li>The exclusion no. 2, mentioned in 'What is not covered' shall not however apply if in the opinion of Panel of Medical Practitioners constituted by Us, the Insured Person could not have known of the existence of the Disease or any symptoms or complaints thereof at the time of making the proposal for Insurance to Us.</li> <li>Specific Waiting Period: (Code- Excl02) <ol style="list-style-type: none"> <li>Expenses related to the treatment of the following listed conditions, surgeries/treatments shall be excluded until the expiry of 12 months of continuous coverage, as may be the case after the date of inception of the first policy with Us. This exclusion shall not be applicable for claims arising due to an accident.</li> <li>In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.</li> </ol> </li> </ol>

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Date: 2021.08.25 11:46:53 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

- c. If any of the specified disease/procedure falls under the waiting period specified for pre-existing diseases, then the longer of the two waiting periods shall apply.
  - d. The waiting period for listed conditions shall apply even if contracted after the policy or declared and accepted without a specific exclusion.
  - e. If the Insured Person is continuously covered without any break as defined under the applicable norms on portability stipulated by IRDAI, then waiting period for the same would be reduced to the extent of prior coverage.
  - f. List of specific diseases/procedures
    - i. 12 Months waiting period
      - a. Cataract, Benign Prostatic Hyperthropy, Hysterectomy for Meaorrhagia or Fibromyoma
      - b. Hernia, Hydrocele, Congenital Internal Disease.
      - c. Fistula in anus, Piles, Sinusitis and related disorders.
5. If the above-mentioned diseases (The exclusion no. 4, mentioned in 'What is not covered') are pre-existing at the time of proposal, they will not be covered even during subsequent period of renewal too.
6. War (whether declared or not) and war like occurrence or invasion, acts of foreign enemies, hostilities, civil war, rebellion, revolutions, insurrections, mutiny, military or usurped power, seizure, capture, arrest, restraints and detainment of all kinds.
7. Circumcision except for disease not excluded here or Injury, Vaccination or Inoculation or change of life.
8. Cosmetic or plastic Surgery: Code- Excl08
- Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of medically necessary treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner.
9. Cost of Spectacles and contact lens, hearing aids.
10. Dental treatment or Surgery of any Kind unless requiring hospitalisation.
11. Rest Cure, rehabilitation and respite care- Code- Excl05
- Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:
- a. Custodial care either at home or in a nursing facility for personal care such as help with activities of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or non-skilled persons.
  - b. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.
12. Treatment for, Alcoholism, drug or substance abuse or any addictive condition and consequences thereof. Code- Excl12.
13. Treatment of external congenital Disease or defects or anomalies, venereal Disease or intentional self-Injury
14. Investigation & Evaluation(Code- Excl04)
- a. Expenses related to any admission primarily for diagnostics and evaluation purposes.
  - b. Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment.
15. Maternity Expenses (Code - Excl 18):
- a. Medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization) except ectopic pregnancy;
  - b. expenses towards miscarriage (unless due to an accident) and lawful medical termination of pregnancy during the policy period.

*(This exclusion will stand deleted where policy is extended to cover Maternity Benefits)*

16. Sterility and Infertility: (Code- Excl17) Expenses related to sterility and infertility. This includes:

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Date: 2021.08.25 11:46:53 IST

Reason: Valid Policy Copy

Location: IFFCO Tokio General Insurance Company Ltd, India

- a. Any type of contraception, sterilization
- b. Assisted Reproduction services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI
- c. Gestational Surrogacy
- d. Reversal of sterilization

17. Nuclear attack or weapons, contributed to, caused by, resulting from or from any other cause or event contributing concurrently or in any other sequence to the loss, claim or expense. For the purpose of this exclusion:

- a. Nuclear attack or weapons means the use of any nuclear weapon or device or waste or combustion of nuclear fuel or the emission, discharge, dispersal, release or escape of fissile/ fusion material emitting a level of radioactivity capable of causing any illness, incapacitating disablement or death.

18. Any Expenses on treatment of Insured person as outpatient in the Hospital.

19. Treatments received in health hydros, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons. Code- Excl13

20. Dietary supplements and substances that can be purchased without prescription, including but not limited to Vitamins, minerals and organic substances unless prescribed by a medical practitioner as part of hospitalization claim or day care procedure. Code- Excl14

21. Any Expenses under Domiciliary Hospitalisation for Treatment of following diseases:

- a. Asthma
- b. Bronchitis
- c. Chronic Nephritis and Nephritic Syndrome
- d. Diarrhoea and all type of Dysenteries including Gastro-enteritis
- e. Diabetes Mellitus and Insipidus
- f. Epilepsy
- g. Hypertension
- h. Influenza, Cough and Cold
- i. Pyrexia of unknown Origin for less than 20 days
- j. Tonsillitis and Upper Respiratory Tract infection including Laryngitis and Pharyngitis
- k. Arthritis, Gout and Rheumatism
- l. Dental Treatment or Surgery

22. Obesity/ Weight Control: Code- Excl06

Expenses related to the surgical treatment of obesity that does not fulfil all the below conditions:

- 1. Surgery to be conducted is upon the advice of the Doctor
- 2. The surgery/Procedure conducted should be supported by clinical protocols
- 3. The member has to be 18 years of age or older and
- 4. Body Mass Index (BMI);
  - a. greater than or equal to 40 or
  - b. greater than or equal to 35 in conjunction with any of the following severe co-morbidities following failure of less invasive methods of weight loss:
    - i. Obesity-related cardiomyopathy
    - ii. Coronary heart disease
    - iii. Severe Sleep Apnea
    - iv. Uncontrolled Type2 Diabetes

23. Change-of-Gender treatments: Code- Excl07

Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.

24. Hazardous or Adventure sports: Code- Excl09

Expenses related to any treatment necessitated due to participation as a professional in hazardous or adventure

Signature Not Verified

Digitally signed by SUBRATA MONDAL

Date: 2021.08.25 11:46:53 IST

Reason: Valid Policy Copy

Location: IFFCO Tokio General Insurance Company Ltd, India

	<p>sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving.</p> <p>25. Breach of law: Code- Excl10</p> <p>Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.</p> <p>26. Excluded Providers: Code- Excl11</p> <p>Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by Us and disclosed in Our website / notified to the policyholders are not admissible. However, in case of life threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim. (Note: The list of such excluded provider(s) is dynamic and hence may change from time to time. Hence we suggest you to please check our website or contact our call centre/nearest office for updated list of such excluded hospitals before admission.)</p> <p>27. Refractive Error: Code- Excl15:</p> <p>Expenses related to the treatment for correction of eye sight due to refractive error less than 7.5 dioptries.</p> <p>28. Unproven Treatments: Code- Excl16</p> <p>Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness.</p>
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#### **Additional Benefits**

##### **1. MODERN TREATMENT METHODS AND ADVANCEMENT IN TECHNOLOGIES:**

The following procedures will be covered (wherever medically indicated) either as in patient or as part of Domiciliary Hospitalization or as part of day care treatment in a hospital upto 50% of Sum Insured, during the policy period:

- A. Uterine Artery Embolization and HIFU (High intensity focused ultrasound)
- B. Balloon Sinuplasty
- C. Deep Brain stimulation
- D. Oral chemotherapy
- E. Immunotherapy- Monoclonal Antibody to be given as injection
- F. Intra vitreal injections
- G. Robotic surgeries
- H. Stereotactic radio surgeries
- I. Bronchial Thermoplasty
- J. Vaporisation of the prostate (Green laser treatment or holmium laser treatment)
- K. IONM - (Intra Operative Neuro Monitoring)
- L. Stem cell therapy: Hematopoietic stem cells for bone marrow transplant for haematological conditions to be covered.

##### **2. DAY CARE TREATMENT:)** Day care medical treatments listed in Annexure – “List of Day Care Procedures” of the policy document, will be payable even if the duration of hospitalization is less than 24 (Twenty-four) hours.

(Note: The list of such treatments is dynamic and hence may change from time to time. Hence we suggest you to please check our website/ contact our nearest office for updated list of such treatments.)

#### **CLAIM PROCEDURE AND REQUIREMENTS**

1. An event, which might become a claim under the policy, must be reported to US as soon as possible, but not later than 7 days from the date of Hospitalisation. A written statement of the claim will be required and a claim form will be provided and the claim must be filed within 30 days from the date of discharge from the Hospital except for in extreme cases of hardship where it is proved to our satisfaction that under the circumstances, in which YOU, the Insured Person or his/her personal representative were placed, it was not possible for any one of YOU to give notice or file claim within the prescribed time limit.

The Insured Person must give all bills, receipts, certificates, information and evidences from a Medical Attendant or otherwise required by US in the manner and form as WE may prescribe. In such claims our representative shall be allowed to carry out examination and obtain information in case of alleged injury or disease requiring Hospitalisation if and when WE may reasonably require.

2. No sum payable under this policy shall carry any interest/ penalty except for 'provision for penal interest' as described below.

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Date: 2021.08.25 11:46:53 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

### 3. Claim Settlement (provision for Penal Interest)

- i. We shall settle or reject a claim, as the case may be, within 30 days from the date of receipt of last necessary document.
- ii. In the case of delay in the payment of a claim, We shall be liable to pay interest to You/the policyholder from the date of receipt of last necessary document to the date of payment of claim at a rate 2% above the bank rate\*\*
- iii. However, where the circumstances of a claim warrant an investigation in Our opinion, We shall initiate and complete such investigation at the earliest, in any case not later than 30 days from the date of receipt of last necessary document- In such cases, We shall settle or reject the claim within 45 days from the date of receipt of last necessary document.
- iv. In case of delay beyond stipulated 45 days, the Company shall be liable to pay interest to the policyholder at a rate 2% above the bank rate\*\* from the date of receipt of last necessary document to the date of payment of claim.

**\*\*"Bank rate" shall mean the rate fixed by the Reserve Bank of India (RBI) at the beginning of the financial year in which claim has fallen due)**

**Note : This Clause shall always correspond with the amendment(s), if any, to the relevant provisions of Protection of Policyholder's interests Regulations, 2017.**

**Signature Not Verified**

Digitally signed by SUBRATA MONDAL  
Date: 2021.08.25 11:46:53 IST  
Reason: Valid Policy Copy  
Location: IFFCO Tokio General Insurance Company Ltd, India

## General Conditions

### **1. Multiple Policies**

- i. In case of multiple policies taken by You/ insured person during a period from one or more insurers to indemnify treatment costs, the insured person shall have the right to require a settlement of his/her claim in terms of any of his/her policies. In all such cases the insurer chosen by the insured person shall be obliged to settle the claim as long as the claim is within the limits of and according to the terms of the chosen policy.
- ii. You/Insured person having multiple policies shall also have the right to prefer claims under this policy for the amounts disallowed under any other policy / policies even if the sum insured is not exhausted. Then the insurer shall independently settle the claim subject to the terms and conditions of this policy.
- iii. If the amount to be claimed exceeds the sum insured under a single policy, the insured person shall have the right to choose insurer from whom he/she wants to claim the balance amount.
- iv. Where You/Insured person has policies from more than one insurer to cover the same risk on indemnity basis, You/the insured person shall only be indemnified the treatment costs in accordance with the terms and conditions of the chosen policy.

### **2. Fraud**

If any claim made by the insured person, is in any respect fraudulent, or if any false statement, or declaration is made or used in support thereof, or if any fraudulent means or devices are used by the insured person or anyone acting on his/her behalf to obtain any benefit under this policy, all benefits under this policy and the premium paid shall be forfeited.

Any amount already paid against claims made under this policy but which are found fraudulent later shall be repaid by all recipient(s)/policyholder(s), who has made that particular claim, who shall be jointly and severally liable for such repayment to Us.

For the purpose of this clause, the expression "fraud" means any of the following acts committed by You/the insured person or by your/his agent or the hospital/doctor/any other party acting on behalf of the insured person, with intent to deceive Us or to induce Us to issue an insurance policy:

- a) the suggestion, as a fact of that which is not true and which You/the insured person do/does not believe to be true;
- b) the active concealment of a fact by the insured person having knowledge or belief of the fact;
- c) any other act fitted to deceive; and
- d) any such act or omission as the law specially declares to be fraudulent

We shall not repudiate the claim and / or forfeit the policy benefits on the ground of Fraud, if the insured person / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such misstatement of or suppression of material fact are within the knowledge of the insurer.

### **3. Cancellation**

- a. You may cancel this Policy by giving 15 days' written notice, and in such an event, We shall refund premium on short term rates for the unexpired Policy Period as per the rates detailed below.

Period of cover up to	Refund of annual premium rate(%)
1(one) month	75%(seventy five percent)
3(three) months	50%(fifty percent)
6(six) months	25%(twenty five percent)
Exceeding six months	Nil

Notwithstanding anything contained herein or otherwise, no refunds of premium shall be made in respect of Cancellation where, any claim has been admitted or has been lodged or any benefit has been availed by any Insured person under the Policy.

- b. We may cancel the Policy at any time on grounds of mis-representation, non-disclosure of material facts, fraud by the Insured Person, by giving 30 days' written notice. There would be no refund of premium on cancellation on grounds of mis-representation, mis-description, non-disclosure of material facts or fraud.

### **4. Migration**

You/the Insured Person will have the option to migrate the Policy to other health insurance products/plans offered by Us by applying for migration of the policy atleast 30 days before the policy renewal date as per IRDAI guidelines on Migration.

If such person is presently covered and has been continuously covered without any lapses under any health insurance product/plan offered by Us, the Insured Person will get the accrued continuity benefits in waiting periods as per IRDAI guidelines on migration.

For Detailed Guidelines on migration, kindly refer the link

[https://www.irdai.gov.in/ADMINCMS/cms/whatsNew\\_Layout.aspx?page=PageNo3987&flag=1](https://www.irdai.gov.in/ADMINCMS/cms/whatsNew_Layout.aspx?page=PageNo3987&flag=1)

### **5. Renewal of Policy**

The Policy may be renewed by mutual consent every year and in such event, the renewal premium shall be paid to US on or before the date of expiry of the Policy or of the subsequent renewal thereof. However, WE shall not be bound to give notice that such renewal premium is due.

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## **6. Moratorium Period**

After completion of eight continuous years under the policy no look back to be applied. This period of eight years is called as moratorium period. The moratorium would be applicable for the sums insured of the first policy and subsequently completion of 8 continuous years would be applicable from date of enhancement of sums insured only on the enhanced limits. After the expiry of Moratorium Period, no health insurance claim shall be contestable except for proven fraud and permanent exclusions specified in the policy contract. The policies would however be subject to all limits, sub limits, co-payments, deductibles as per the policy contract.

## **7. Notice & Communication**

- i. Any notice, direction, instruction or any other communication related to the Policy should be made in writing.
- ii. Such communication shall be sent to Our address or through any other electronic modes specified in the Policy Schedule.
- iii. We shall communicate with You/ Insured person at the address or through any other electronic mode mentioned in the schedule.

## **8. Misdescription** The Policy shall be void and all premium paid by YOU to US be forfeited in the event of misrepresentation or concealment of any material information.

## **9. Notice of Charge**

WE will not be bound to take notice or be affected by any notice of any trust, charge, lien, assignment or other dealings with or relating to this policy. YOUR receipt or receipt of Insured Person shall in all cases be an effective discharge to US.

## **10. Territorial Limit**

All medical treatment for the purpose of this insurance will have to be taken in India only and all claims shall be payable in Indian currency.

## **11. Changes in Circumstances**

YOU must inform US, as soon as reasonably possible of any change in information YOU have provided to US about Insured person(s) which may affect the Insurance cover provided e.g. duty, business, occupation

## **12. Payment of Premium:**

The premium payable shall be paid in advance before commencement of risk. No results for premium shall be valid except on our official form signed by our duly authorized official. In similar way, No waiver of any terms, provision, conditions and endorsements of this policy shall be valid unless made in writing and signed by our authorized official.

## **13. Electronic Transaction**

You /insured person(s) agree(s) to adhere to and comply with all such terms and conditions as we may prescribe from time to time and hereby agree(s) and confirm(s) that all transactions effected by or through facilities for conducting remote transactions including the internet, world wide web, electronic data interchange, call centers, teleservice operations (whether voice, video, data or combination thereof) or by means of electronic, computer, automated machines network or through other means of telecommunication established by or on behalf of us for and in respect of the policy or its terms or our other products and services, shall constitute legally binding and valid transactions when done in adherence to and in compliance with our terms and conditions for such facilities, as may be prescribed from time to time. However, the terms of the condition shall not override provisions of any law(s) or statutory regulations including provisions of IRDA regulations for protection of policy holder's interests.

## **14. Reasonable Precaution**

You/insured person(s) shall take all reasonable precaution to prevent injury, illness, and disease in order to minimize claims.

## **15. Disclaimer Clause**

If WE shall disclaim our liability in any claim and such claim shall not have been made subject matter of suit in a court of law within 12(twelve) months from date of disclaimer, then the claim shall for all purpose be deemed to have been abandoned and shall not thereafter be recoverable under this Policy.

## **16. Arbitration**

- i. If any dispute or difference shall arise as to the quantum to be paid by the Policy, (liability being otherwise admitted) such difference shall independently of all other questions, be referred to the decision of a sole arbitrator to be appointed in writing by the parties here to or if they cannot agree upon a single arbitrator within thirty days of any party invoking arbitration, the same shall be referred to a panel of three arbitrators, comprising two arbitrators, one to be appointed by each of the parties to the dispute/difference and the third arbitrator to be appointed by such two arbitrators and arbitration shall be conducted under and in accordance with the provisions of the Arbitration and Conciliation Act 1996, as amended by Arbitration and Conciliation (Amendment) Act, 2015 (No. 3 of 2016).
- ii. It is clearly agreed and understood that no difference or dispute shall be preferable to arbitration as herein before provided, if the Company has disputed or not accepted liability under or in respect of the policy.

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- iii. It is hereby expressly stipulated and declared that it shall be a condition precedent to any right of action or suit upon the policy that award by such arbitrator/arbitrators of the amount of expenses shall be first obtained.

17. **MATERNITY EXPENSES BENEFIT (Wherever applicable)** This is an optional cover, which can be obtained on payment of 10% of the total basic premium for all the Insured Persons under the Policy. Total basic premium means the total premium computed before applying Group Discount and/or High Claim Ratio Loading. Low Claim Discount and special discount in lieu of agency commission.

- Option for Maternity Benefits has to be exercised at the inception of the policy period and no refund is allowable in case of Insured's cancellation of this option during currency of the policy.
- The maximum benefit allowable under this clause will be upto Rs.50,000/- or 20% of the Sum Insured opted by the member of the group whichever is lower.

**c. Special conditions applicable to Maternity Expenses Benefit Extension**

- These benefits are admissible only if the expenses are incurred in Hospital/Nursing Home as in-patients in India.
- A waiting period of 9 months is applicable for payment of any claim relating to normal delivery or caesarean section or abdominal operation for extra uterine Pregnancy. The waiting period may be relaxed only in case of delivery, miscarriage or abortion induced by accident or other medical emergency.
- Claim in respect of only first two children and/or operations associated therewith will be considered in respect of any one Insured Person covered under the Policy or any renewal thereof. Those Insured Persons who are already having two or more living children will not be eligible for this benefit.
- Pre-natal and post-natal expenses are not covered unless admitted in Hospital/Nursing Home and treatment is taken there.

**18. Redressal Of Grievance**

In case of any grievance, the insured person may contact Us through:

Website: <https://www.iffcotokio.co.in/customer-services/grievance-redressal>

Toll free: 1800-103-5499

E-mail: [support@iffcotokio.co.in](mailto:support@iffcotokio.co.in)

Courier : Chief Grievance Officer  
IFFCO-Tokio General Insurance Co Ltd  
IFFCO Tower, Plot no. 3  
Sector -29, Gurgaon - 122001

Insured person may also approach the grievance cell at any of the company's branches with the details of grievance. The list of branches with addresses are available at <https://www.iffcotokio.co.in/contact-us>

If Insured person is not satisfied with the redressal of grievance through one of the above methods, insured person may contact the grievance officer at [chiefgrievanceofficer@iffcotokio.co.in](mailto:chiefgrievanceofficer@iffcotokio.co.in)

For updated details of grievance officer, kindly refer the link  
<https://www.iffcotokio.co.in/customer-services/grievance-redressal>

If Insured person is not satisfied with the redressal of grievance through above methods, the insured person may also approach the office of Insurance Ombudsman of the respective area/region for redressal of grievance as per Insurance Ombudsman Rules 2017. The contact details of the Insurance Ombudsman offices have been provided as below

**Grievance may also be lodged at IRDAI Integrated Grievance Management System**

- <https://igms.irda.gov.in/>

Office Details	Jurisdiction of Office Union Territory, District)
<b>AHMEDABAD - Shri Kuldip Singh</b> Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad – 380 001. Tel.: 079 - 25501201/02/05/06 Email: <a href="mailto:bimalokpal.ahmedabad@ecoi.co.in">bimalokpal.ahmedabad@ecoi.co.in</a>	Gujarat, Dadra & Nagar Haveli, Daman and Diu.
<b>BENGALURU - Smt. Neerja Shah</b> Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: <a href="mailto:bimalokpal.bengaluru@ecoi.co.in">bimalokpal.bengaluru@ecoi.co.in</a>	Karnataka
<b>BHOPAL - Shri Guru Saran Shrivastava</b> Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003.	Madhya Pradesh Chattisgarh.

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<p>Tel.: 0755 - 2769201 / 2769202  Fax: 0755 - 2769203  Email: <a href="mailto:bimalokpal.bhopal@ecoi.co.in">bimalokpal.bhopal@ecoi.co.in</a></p>	
<p><b>BHUBANESHWAR - Shri Suresh Chandra Panda</b>  Office of the Insurance Ombudsman,  62, Forest park,  Bhubneshwar – 751 009.  Tel.: 0674 - 2596461 / 2596455  Fax: 0674 - 2596429  Email: <a href="mailto:bimalokpal.bhubaneswar@ecoi.co.in">bimalokpal.bhubaneswar@ecoi.co.in</a></p>	<p>Orissa</p>
<p><b>CHANDIGARH - Dr. Dinesh Kumar Verma</b>  Office of the Insurance Ombudsman,  S.C.O. No. 101, 102 &amp; 103, 2nd Floor,  Batra Building, Sector 17 – D,  Chandigarh – 160 017.  Tel.: 0172 - 2706196 / 2706468  Fax: 0172 - 2708274  Email: <a href="mailto:bimalokpal.chandigarh@ecoi.co.in">bimalokpal.chandigarh@ecoi.co.in</a></p>	<p>Punjab,  Haryana,  Himachal Pradesh,  Jammu &amp; Kashmir,  Chandigarh.</p>
<p><b>CHENNAI - Shri M. Vasantha Krishna</b>  Office of the Insurance Ombudsman,  Fatima Akhtar Court, 4th Floor, 453,  Anna Salai, Teynampet,  CHENNAI – 600 018.  Tel.: 044 - 24333668 / 24335284  Fax: 044 - 24333664  Email: <a href="mailto:bimalokpal.chennai@ecoi.co.in">bimalokpal.chennai@ecoi.co.in</a></p>	<p>Tamil Nadu,  Pondicherry Town and  Karaikal (which are part of Pondicherry).</p>
<p><b>DELHI - Shri Sudhir Krishna</b>  Office of the Insurance Ombudsman,  2/2 A, Universal Insurance Building,  Asaf Ali Road,  New Delhi – 110 002.  Tel.: 011 - 23232481/23213504  Email: <a href="mailto:bimalokpal.delhi@ecoi.co.in">bimalokpal.delhi@ecoi.co.in</a></p>	<p>Delhi</p>
<p><b>GUWAHATI - Shri Kiriti .B. Saha</b>  Office of the Insurance Ombudsman,  Jeevan Nivesh, 5th Floor,  Nr. Panbazar over bridge, S.S. Road,  Guwahati – 781001(ASSAM).  Tel.: 0361 - 2632204 / 2602205  Email: <a href="mailto:bimalokpal.guwahati@ecoi.co.in">bimalokpal.guwahati@ecoi.co.in</a></p>	<p>Assam,  Meghalaya,  Manipur,  Mizoram,  Arunachal Pradesh,  Nagaland and Tripura.</p>
<p><b>HYDERABAD - Shri I. Suresh Babu</b>  Office of the Insurance Ombudsman,  6-2-46, 1st floor, "Moin Court",  Lane Opp. Saleem Function Palace,  A. C. Guards, Lakdi-Ka-Pool,  Hyderabad - 500 004.  Tel.: 040 - 67504123 / 23312122  Fax: 040 - 23376599  Email: <a href="mailto:bimalokpal.hyderabad@ecoi.co.in">bimalokpal.hyderabad@ecoi.co.in</a></p>	<p>Andhra Pradesh,  Telangana,  Yanam and  part of Territory of Pondicherry.</p>
<p><b>JAIPUR - Smt. Sandhya Baliga</b>  Office of the Insurance Ombudsman,  Jeevan Nidhi – II Bldg., Gr. Floor,  Bhawani Singh Marg,  Jaipur - 302 005.  Tel.: 0141 - 2740363  Email: <a href="mailto:Bimalokpal.jaipur@ecoi.co.in">Bimalokpal.jaipur@ecoi.co.in</a></p>	<p>Rajasthan</p>
<p><b>ERNAKULAM - Ms. Poonam Bodra</b>  Office of the Insurance Ombudsman,  2nd Floor, Pulinat Bldg.,  Opp. Cochin Shipyard, M. G. Road,  Ernakulam - 682 015.  Tel.: 0484 - 2358759 / 2359338  Fax: 0484 - 2359336  Email: <a href="mailto:bimalokpal.ernakulam@ecoi.co.in">bimalokpal.ernakulam@ecoi.co.in</a></p>	<p>Kerala,  Lakshadweep,  Mahe-a part of Pondicherry.</p>
<p><b>KOLKATA - Shri P. K. Rath</b>  Office of the Insurance Ombudsman,  Hindustan Bldg. Annexe, 4th Floor,  4, C.R. Avenue,  KOLKATA - 700 072.  Tel.: 033 - 22124339 / 22124340  Fax : 033 - 22124341  Email: <a href="mailto:bimalokpal.kolkata@ecoi.co.in">bimalokpal.kolkata@ecoi.co.in</a></p>	<p>West Bengal,  Sikkim,  Andaman &amp; Nicobar Islands.</p>
<p><b>LUCKNOW -Shri Justice Anil Kumar Srivastava</b>  Office of the Insurance Ombudsman,  6th Floor, Jeevan Bhawan, Phase-II,</p>	<p>Districts of Uttar Pradesh :  Laitpur, Jhansi, Mahoba, Hamirpur, Banda,  Chitrakoot, Allahabad, Mirzapur, Sonbhadra,</p>

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<p>Nawal Kishore Road, Hazratganj, Lucknow - 226 001. Tel.: 0522 - 2231330 / 2231331 Fax: 0522 - 2231310 Email: <a href="mailto:bimalokpal.lucknow@ecoi.co.in">bimalokpal.lucknow@ecoi.co.in</a></p>	<p>Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.</p>
<p><b>MUMBAI - Shri Milind A. Kharat</b> Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 26106552 / 26106960 Fax: 022 - 26106052 Email: <a href="mailto:bimalokpal.mumbai@ecoi.co.in">bimalokpal.mumbai@ecoi.co.in</a></p>	<p>Goa, Mumbai Metropolitan Region excluding Navi Mumbai &amp; Thane.</p>
<p><b>NOIDA - Shri Chandra Shekhar Prasad</b> Office of the Insurance Ombudsman, Bhagwan Sahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: Gautam Buddh Nagar, U.P-201301. Tel.: 0120-2514250 / 2514252 / 2514253 Email: <a href="mailto:bimalokpal.noida@ecoi.co.in">bimalokpal.noida@ecoi.co.in</a></p>	<p>State of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.</p>
<p><b>PATNA - Shri N. K. Singh</b> Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building,, Bazar Samiti Road, Bahadurpur, Patna 800 006. Tel.: 0612-2680952 Email: <a href="mailto:bimalokpal.patna@ecoi.co.in">bimalokpal.patna@ecoi.co.in</a></p>	<p>Bihar, Jharkhand.</p>
<p><b>PUNE - Shri Vinay Sah</b> Office of the Insurance Ombudsman, Jeevan Darshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune - 411 030. Tel.: 020-41312555 Email: <a href="mailto:bimalokpal.pune@ecoi.co.in">bimalokpal.pune@ecoi.co.in</a></p>	<p>Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region.</p>

**Insurance is the subject matter of solicitation**

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## **DAY CARE PROCEDURES**

<b>ENT : Operation of the ear</b>	26 Procedures for pterygium
1 Stapedotomy or Stapedectomy	27 Removal of a foreign body from the lens of the eye
2 Myringoplasty (Type -I Tympanoplasty)	28 Removal of a foreign body from the posterior chamber of the eye
3 Tympanoplasty (closure of an eardrum perforation)	29 Removal of a foreign body from the orbit and eyeball
4 Reconstruction and other Procedures of the auditory ossicles	30 Operation of cataract
5 Myringotomy	31 Chalazion removal
6 Removal of a tympanic drain	32 Glaucoma Surgery
7 Mastoidectomy	33 Surgery for Retinal detachment
8 Reconstruction of the middle ear	<b>Procedures on the skin &amp; subcutaneous tissues</b>
9 Fenestration of the inner ear	34 Incision of a pilonidal sinus
10 Incision (opening) and destruction (elimination) of the inner ear	35 Other incisions of the skin and subcutaneous tissues
ENT: Procedures on the nose & the nasal sinuses	36 Surgical wound toilet (wound debridement)
11 Excision and destruction of diseased tissue of the nose	37 Local excision or destruction of diseased tissue of the skin and subcutaneous tissues
12 Procedures on the turbinates (nasal concha)	38 Simple restoration of surface continuity of the skin and subcutaneous tissues
13 Nasal sinus aspiration	39 Free skin transplantation, donor site
<b>ENT: Procedures on the tonsils &amp; adenoids</b>	40 Free skin transplantation, recipient site
14 Transoral incision and drainage of a pharyngeal abscess	41 Revision of skin plasty
15 Tonsillectomy and / or adenoidectomy	42 Restoration and reconstruction of the skin and subcutaneous tissues
16 Excision and destruction of a lingual tonsil	43 Chemosurgery to the skin
17 Quinsy drainage	44 Excision of Granuloma
<b>OPHTHALMOLOGY: Procedures on the eyes</b>	45 Incision and drainage of abscess
18 Incision of tear glands	Procedures on the tongue
19 Excision and destruction of diseased tissue of the eyelid	46 Incision, excision and destruction of diseased tissue of the tongue
20 Procedures on the canthus and epicanthus	47 Partial glossectomy
21 Corrective surgery for entropion and ectropion	48 Glossectomy
22 Corrective surgery for blepharoptosis	49 Reconstruction of the tongue
23 Removal of a foreign body from the conjunctiva	<b>Procedures on the salivary glands &amp; salivary ducts</b>
24 Removal of a foreign body from the cornea	50 Incision and lancing of a salivary
25 Incision of the cornea	

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51 Excision of diseased tissue of a salivary gland and a salivary duct	82 Sclerotherapy
52 Resection of a salivary gland	83 Therapeutic Ascitic Tapping
53 Reconstruction of a salivary gland and a salivary duct	84 Endoscopic ligation /banding
Procedures on the mouth & face	85 Dilatation of digestive tract strictures
54 External incision and drainage in the region of the mouth, jaw and face	86 Endoscopic ultrasonography and biopsy
55 Incision of the hard and soft palate	<b>Replacement of Gastrostomy tube</b>
56 Excision and destruction of diseased hard and soft palate	87 Endoscopic decompression of colon
57 Incision, excision and destruction in the mouth	88 Therapeutic ERCP
58 Plastic surgery to the floor of the mouth	89 Nissen fundoplication for Hiatus
59 Palatoplasty	<b>Hernia /Gastro esophageal reflux Disease</b>
<b>Trauma surgery and orthopaedics</b>	90 Endoscopic Gastrostomy
60 Incision on bone, septic and aseptic	91 Laparoscopic procedures e.g. colecystectomy, appendicectomy etc.
61 Closed reduction on fracture, luxation or epiphyseolysis with osteosynthesis	92 Endoscopic Drainage of Pseudopancreatic cyst
62 Suture and other Procedures on tendons and tendon sheath	93 Hernia Repair (Herniotomy / hernioraphy / hernioplasty)
63 Reduction of dislocation under GA	<b>Procedures on the female sexual organs</b>
64 Arthroscopic knee aspiration	94 Incision of the ovary
65 Aspiration of hematoma	95 Insufflation of the Fallopian tubes
66 Excision of dupuytren's contracture	96 Dilatation of the cervical canal
67 Carpal tunnel decompression	97 Conisation of the uterine cervix
68 Surgery for ligament tear	98 Incision of the uterus (hysterotomy)
69 Surgery for meniscus tear	99 Therapeutic curettage
70 Surgery for hemoarthrosis/ pyoarthrosis	100 Culdotomy
71 Removal of fracture pins/nails	101 Local excision and destruction of diseased tissue of vagina and Pouch of Douglas
72 Removal of metal wire	102 Procedures on Bartholin's glands (cyst)
73 Joint Aspiration - Daignostic / therapeutic	103 Endoscopic polypectomy
Procedures on the breast	104 Myomectomy , hysterscopic or laparoscopic biopsy or removal
74 Incision of the breast	<b>Procedures on the prostate &amp; seminal vesicles</b>
75 Procedures on the nipple	105 Incision of the prostate
76 Excision of breast lump /Fibro adenoma	106 Transurethral excision and destruction of prostate tissue
Procedures on the digestive tract	107 Open surgical excision and destruction of prostate tissue
77 Incision and excision of tissue in the perianal region	
78 Surgical treatment of anal fistulas	
79 Surgical treatment of haemorrhoids	
80 Division of the anal sphincter (sphincterotomy)	
81 Ultrasound guided aspirations	
<b>Procedures on the digestive tract</b>	

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	136 Tran urethral resection of bladder tumor
108 Radical prostatovesiculectomy	137 Suprapubic cystostomy
109 Incision and excision of periprostatic tissue	Procedures of Respiratory System
Procedures on the scrotum & tunica vaginalis testis	138 Brochosopic treatment of bleeding lesion
110 Incision of the scrotum and tunica vaginalis testis	139 Brochosopic treatment of fistula / stenting
111 Operation on a testicular hydrocele	140 Bronchoalveolar lavage & biopsy
112 Excision and destruction of diseased scrotal tissue	141 Direct Laryngoscopy with biopsy
113 Plastic reconstruction of the scrotum and tunica vaginalis testis	142 Therapeutic Pleural Tapping
<b>Procedures on the testes</b>	<b>Procedures of Heart and Blood vessels</b>
114 Incision of the testes	143 Coronary angiography (CAG)
115 Excision and destruction of diseased tissue of the testes	144 Coronary Angioplasty (PTCA)
116 Orchidectomy- Unilateral / Bilateral	145 Insertion of filter in inferior vena cava
117 Orchidopexy	146 TIPS procedure for portal hypertension
118 Abdominal exploration in cryptorchidism	147 Blood transfusion for recipient
119 Surgical repositioning of an abdominal testis	148 Therapeutic Phlebotomy
120 Reconstruction of the testis	149 Pericardiocentesis
121 Implantation, exchange and removal of a testicular prosthesis	150 Insertion of gel foam in artery or vein
Procedures on the spermatic cord, epididymis and Ductus Deferans	151 Carotid angioplasty
122 Surgical treatment of a varicocele and hydrocele of spermatic cord	152 Renal angioplasty
123 Excision in the area of the epididymis	153 Varicose vein stripping or ligation
124 Epididymectomy	<b>OTHER Procedures</b>
125 Reconstruction of the spermatic cord	154 Radiotherapy for Cancer
126 Reconstruction of the ductus deferens and epididymis	155 Cancer Chemotherapy
<b>Procedures on the penis</b>	156 True cut Biopsy
127 Procedures on the foreskin	157 Endoscopic Foreign Body Removal
128 Local excision and destruction of diseased tissue of the penis	158 Vaccination / Inoculation - Post Dog bite or Snake bite
129 Amputation of the penis	159 Endoscopic placement/removal of stents
130 Plastic reconstruction of the penis	160 Tumor embolisation
<b>Procedures on the urinary system</b>	161 Aspiration of an internal abscess under ultrasound guidance
131 Cystoscopical removal of stones	
132 Lithotripsy	
133 Haemodialysis	
134 PCNS (Percutaneous nephrostomy)	
135 PCNL (Percutaneous Nephro-Lithotomy)	

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**List I – List of non-payable Items**

Sl. No	Item
1	BABY FOOD
2	BABY UTILITIES CHARGES
3	BEAUTY SERVICES
4	BELTS/ BRACES
5	BUDS
6	COLD PACK/HOT PACK
7	CARRY BAGS
8	EMAIL / INTERNET CHARGES
9	FOOD CHARGES (OTHER THAN PATIENT's DIET PROVIDED BY HOSPITAL)
10	LEGGINGS
11	LAUNDRY CHARGES
12	MINERAL WATER
13	SANITARY PAD
14	TELEPHONE CHARGES
15	GUEST SERVICES
16	CREPE BANDAGE
17	DIAPER OF ANY TYPE
18	EYELET COLLAR
19	SLINGS
20	BLOOD GROUPING AND CROSS MATCHING OF DONORS SAMPLES
21	SERVICE CHARGES WHERE NURSING CHARGE ALSO CHARGED
22	Television Charges
23	SURCHARGES
24	ATTENDANT CHARGES
25	EXTRA DIET OF PATIENT (OTHER THAN THAT WHICH FORMS PART OF BED CHARGE)
26	BIRTH CERTIFICATE
27	CERTIFICATE CHARGES
28	COURIER CHARGES
29	CONVEYANCE CHARGES
30	MEDICAL CERTIFICATE
31	MEDICAL RECORDS
32	PHOTOCOPIES CHARGES
33	MORTUARY CHARGES
34	WALKING AIDS CHARGES
35	OXYGEN CYLINDER (FOR USAGE OUTSIDE THE HOSPITAL)
36	SPACER
37	SPIROMETRE
38	NEBULIZER KIT
39	STEAM INHALER
40	ARMSLING
41	THERMOMETER
42	CERVICAL COLLAR
43	SPLINT
44	DIABETIC FOOT WEAR
45	KNEE BRACES (LONG/ SHORT/ HINGED)
46	KNEE IMMOBILIZER/SHOULDER IMMOBILIZER
47	LUMBO SACRAL BELT
48	NIMBUS BED OR WATER OR AIR BED CHARGES
49	AMBULANCE COLLAR
50	AMBULANCE EQUIPMENT
51	ABDOMINAL BINDER
52	PRIVATE NURSES CHARGES- SPECIAL NURSING CHARGES
53	SUGAR FREE Tablets
54	CREAMS POWDERS LOTIONS (Toiletries are not payable, only prescribed medical pharmaceuticals payable)
55	ECG ELECTRODES
56	GLOVES
57	NEBULISATION KIT
58	ANY KIT WITH NO DETAILS MENTIONED [DELIVERY KIT, ORTHOKIT, RECOVERY KIT, ETC]

**List II – Items that are to be subsumed into Room Charges**

Sl No.	Item
1	BABY CHARGES (UNLESS SPECIFIED/INDICATED)
2	HAND WASH
3	SHOE COVER
4	CAPS

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5	CRADLE CHARGES
6	COMB
7	EAU-DE-COLOGNE / ROOM FRESHNERS
8	FOOT COVER
9	GOWN
10	SLIPPERS
11	TISSUE PAPER
12	TOOTH PASTE
13	TOOTH BRUSH
14	BED PAN
15	FACE MASK
16	FLEXI MASK
17	HAND HOLDER
18	SPUTUM CUP
19	DISINFECTANT LOTIONS
20	LUXURY TAX
21	HVAC
22	HOUSE KEEPING CHARGES
23	AIR CONDITIONER CHARGES
24	IM IV INJECTION CHARGES
25	CLEAN SHEET
26	BLANKET/WARMER BLANKET
27	ADMISSION KIT
28	DIABETIC CHART CHARGES
29	DOCUMENTATION CHARGES / ADMINISTRATIVE EXPENSES
30	DISCHARGE PROCEDURE CHARGES
31	DAILY CHART CHARGES
32	ENTRANCE PASS / VISITORS PASS CHARGES
33	EXPENSES RELATED TO PRESCRIPTION ON DISCHARGE
34	FILE OPENING CHARGES
35	INCIDENTAL EXPENSES / MISC. CHARGES (NOT EXPLAINED)
36	PATIENT IDENTIFICATION BAND / NAME TAG
37	PULSEOXYMETER CHARGES

**List III – Items that are to be subsumed into Procedure Charges**

Sl No.	Item
1	HAIR REMOVAL CREAM
2	DISPOSABLES RAZORS CHARGES (for site preparations)
3	EYE PAD
4	EYE SHEILD
5	CAMERA COVER
6	DVD, CD CHARGES
7	GAUSE SOFT
8	GAUZE
9	WARD AND THEATRE BOOKING CHARGES
10	ARTHROSCOPY AND ENDOSCOPY INSTRUMENTS
11	MICROSCOPE COVER
12	SURGICAL BLADES, HARMONICSCALPEL,SHAVER
13	SURGICAL DRILL
14	EYE KIT
15	EYE DRAPE
16	X-RAY FILM
17	BOYLES APPARATUS CHARGES
18	COTTON
19	COTTON BANDAGE
20	SURGICAL TAPE
21	APRON
22	TORNIQUET
23	ORTHOBUNDLE, GYNAEC BUNDLE

**List IV – Items that are to be subsumed into costs of treatment**

Sl No.	Item
1	ADMISSION/REGISTRATION CHARGES
2	HOSPITALISATION FOR EVALUATION/ DIAGNOSTIC PURPOSE
3	URINE CONTAINER

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4	BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES
5	BIPAP MACHINE
6	CPAP/ CAPD EQUIPMENTS
7	INFUSION PUMP- COST
8	HYDROGEN PEROXIDE\SPIRIT\ DISINFECTANTS ETC
9	NUTRITION PLANNING CHARGES - DIETICIAN CHARGES- DIET CHARGES
10	HIV KIT
11	ANTISEPTIC MOUTHWASH
12	LOZENGES
13	MOUTH PAINT
14	VACCINATION CHARGES
15	ALCOHOL SWABES
16	SCRUB SOLUTION\STERILLIUM
17	Glucometer & Strips
18	URINE BAG

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